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Not applicable

Transportation and Travel Services for Health

NHS Shared Business Services Limited

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-059289

Procurement identifier (OCID): ocds-h6vhtk-0452d3

Published 24 September 2025, 2:12pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Shared Business Services Limited

Three Cherry Trees Lane

Hemel Hempstead

HP27AH

Email

nhsbusinessservices@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Companies House

05280446

Internet address(es)

Main address

<https://www.sbs.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Transportation and Travel Services for Health

Reference number

SBS10513

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework/Dynamic Purchasing System (DPS).

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework Agreement for the provision of Transportation and Travel Services for Health and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

Approved Organisations are NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) or any combined authority, integrated care board, local authority, NHS England, NHS foundation trust, NHS trust or any other body listed as a "relevant authority" in the National Health Service Act

2006, which the Authority authorises to use the resulting Framework. These organisations, for the purpose being a principal to the framework agreement under the Health Care Services (Provider Selection Regime) Regulations are identifiable on the list of Approved Organisations and may be added to from time to time.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/services/framework-agreements-categories/>

The framework includes:

Lot 1 - High Dependency Transport

Lot 2 - Specialist Vehicle Transport

Lot 2a - Bariatric Transport

Lot 2b - Secure Mental Health Transport

Lot 2c - Paediatric and Neonatal Transport

Lot 2d - Palliative and End of Life Transport

Lot 2e - Sitting and Wheelchair Transport

Lot 2f - Stretcher Vehicle Transport

Lot 3 - Non-Emergency Patient Transport Managed Service

Lot 4 - Transportation Marketplace

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-039645](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Place of text to be modified

Additional Information

Instead of

Text

Framework Award Decision Makers: Procurement

Review Board.

Framework Agreement Commencement Date - 1st

September 2025

Framework Agreement End Date - 31st August

2027

Duration of the Framework Agreement - 24 months

with 2 x 12 month extensions.

This is a Provider Selection Regime (PSR) intention

to award notice. The awarding of this framework

agreement is subject to the Health Care Services

(Provider Selection Regime) Regulations 2023. For

the avoidance of doubt, the provisions of the Public

Contracts Regulations 2015 do not apply to this

award.

This framework agreement has not yet been formally concluded; this notice serves as an intention to establish the framework agreement under the PSR.

No conflicts or potential conflicts of interest of individuals making the decision were identified.

The key criteria and its relative importance are detailed below. The key criteria and weightings were selected based on their relevance to the services being delivered, aligning with the specification and requirements of Approved Organisations. As detailed in the tender collateral and Contract Notice we are intending to award to all Suppliers who passed the Basic Selection Criteria and met the threshold award score of 60% or above.

- (a) quality and innovation 37.5%,
- (b) value 30%,
- (c) integration, collaboration and service sustainability 7.5%,
- (d) improving access, reducing health inequalities and facilitating choice 10%

(e) social value 15%

Read

Text

Framework Award Decision Makers: Procurement

Review Board.

Framework Agreement Commencement Date - 29th September 2025.

Framework Agreement End Date - 28th September

2027.

Duration of the Framework Agreement - 2 years plus 2 optional 12-month extension opportunities.

No conflicts or potential conflicts of interest of individuals making the decision were identified.

The lifetime value of the Framework Agreement - £1,500,000,000

This is a Provider Selection Regime (PSR) confirmation of establishment of a framework agreement. This framework agreement has been concluded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This framework agreement has now been formally concluded using the competitive process.