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Contract

## **Civica Income Management System**

London Borough of Newham

F03: Contract award notice

Notice identifier: 2025/S 000-059271

Procurement identifier (OCID): ocds-h6vhtk-05a11c

Published 24 September 2025, 2:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Newham

Newham Dockside

London

E162QU

#### **Email**

[procurement.support@newham.gov.uk](mailto:procurement.support@newham.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI41 - Hackney and Newham

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.newham.gov.uk](http://www.newham.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Civica Income Management System

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

An Income Management System is used by the Council to collect revenue via the Council's website and phone and enables the correct recognition of income to the relevant business area/account.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £415,971

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48440000 - Financial analysis and accounting software package

### **II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

### **II.2.4) Description of the procurement**

An Income Management System is used by the Council to collect revenue via the Council's website and phone and enables the correct recognition of income to the relevant business area/account.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off via CCS Framework RM6259

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Title**

Civica Income Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Civica

Southbank Central (8th Floor),30 Stamford Street,LONDON,SE1 9LQ

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01628868

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £415,971

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

Holborn, London

WC2A 2LL

Country

United Kingdom