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Planning

WCC Third Party Direct Debit Solutions

Warwickshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059081

Procurement identifier (OCID): ocids-h6vhtk-05a09d

Published 24 September 2025, 9:28am

Scope

Reference

WAR-0006

Description

WCC is looking for a third-party direct debit solution that could have the potential of being a fully managed service. This solution should be able to automate the collection of income which will reduce manual data entry and monitoring. It is expected that the solution will allow for fast and accurate creation and verification of direct debit mandates. Adhering to BACs requirements is essential along with WCC internal audit standards. This solution must be able to support high volume processing, such Adult Social Care, with over 6,000 - 7,000 generating £77 million income annually. WCC plan to start with small volumes, ultimately scaling up.

Contract dates (estimated)

- 1 March 2026 to 1 March 2031
- Possible extension to 29 February 2036
- 10 years

Main procurement category

Services

CPV classifications

- 66110000 - Banking services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

8 October 2025

Engagement process description

We welcome interested suppliers to complete the Questionnaire that has been published via our e-procurement portal Warwickshire County Council In-Tend, with Reference: WAR-0006.

The Council would be grateful if you could complete the questions in the market testing document and respond by 8th of October 2025 at 12 Noon. You should submit your completed responses by uploading via Warwickshire County Council In-Tend or by email to: sallyelmobayad@warwickshire.gov.uk

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/warwickshirecc/asp/Home>

Additional information can be obtained from the above-mentioned address.

Contact Details:

If you have any questions regarding this Market testing exercise, then please upload via the correspondence function on Warwickshire County Council In-Tend or by email to: sallyelmobayad@warwickshire.gov.uk

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

Warwickshire County Council

- Public Procurement Organisation Number: PDTN-5446-NMXW

Shire Hall

Warwick

CV34 4SA

United Kingdom

Email: procurement@warwickshire.gov.uk

Website: <http://www.warwickshire.gov.uk>

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government