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Contract

Supply of CCTV, Access Solutions & Security Services

Kent County Council (T/a Procurement Services)

F03: Contract award notice

Notice identifier: 2025/S 000-059047

Procurement identifier (OCID): ocds-h6vhtk-04e299

Published 23 September 2025, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (T/a Procurement Services)

1 Abbey Wood Road

West Malling

ME19 4YT

Email

csgprocurement@csitd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.commercialservices.org.uk/>

Buyer's address

<https://www.commercialservices.org.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of CCTV, Access Solutions & Security Services

Reference number

Y24007

II.1.2) Main CPV code

- 35120000 - Surveillance and security systems and devices

II.1.3) Type of contract

Supplies

II.1.4) Short description

This Framework Agreement is open to all public sector organisations and has been split into

Three (3) LOTS.

LOT 1 – CCTV, Security & Access Solutions

LOT 2 – Security Services

LOT 3 – Total Security Solutions

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £100,000,000 taken into consideration

II.2) Description

II.2.1) Title

CCTV, Security & Access Solutions

Lot No

1

II.2.2) Additional CPV code(s)

- 35120000 - Surveillance and security systems and devices
- 35125300 - Security cameras
- 32235000 - Closed-circuit surveillance system
- 35121000 - Security equipment
- 35121300 - Security fittings
- 32231000 - Closed-circuit television apparatus
- 32234000 - Closed-circuit television cameras

- 35000000 - Security, fire-fighting, police and defence equipment
- 35100000 - Emergency and security equipment
- 50600000 - Repair and maintenance services of security and defence materials
- 50610000 - Repair and maintenance services of security equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the provision of technical solutions, including the maintenance and management of, and may include but is not limited to:

- Access Control Systems
- Artificial Intelligence Surveillance Technologies
- Automated Gates and Barriers

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- Automatic Number Plate Recognitions (ANPR) Cameras
- Biometric Access Systems
- Body Worn Video (BWV) Cameras
- CCTV and Alarm Monitoring
- Facial Recognition Cameras
- Image Recognition Applications
- Image Recording and Archiving

- Intruder Detection Systems (Motion Detection)
- Perimeter Protection
- Private Space Surveillance Systems
- Public Space Surveillance Systems
- Security Lighting
- Supply of Software as Required
- Thermal Imaging Devices
- Video Analytics
- Visitor Management Systems
- Window and Door Sensors

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Security Services

Lot No

2

II.2.2) Additional CPV code(s)

- 35000000 - Security, fire-fighting, police and defence equipment
- 35100000 - Emergency and security equipment
- 35120000 - Surveillance and security systems and devices
- 35121000 - Security equipment
- 35121300 - Security fittings
- 35125300 - Security cameras
- 44212329 - Security screens
- 35121700 - Alarm systems
- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the provision of manned security Services, and may include but is not limited

to the following:

- Alarm Response Centres (ARC)
- Canine Services

- Cash Handling
- CCTV and Alarm Monitoring
- Close Protection
- Controls of Access and Security
- Crowd Management
- Drone Surveillance
- Front of House

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- Independent Security Consultancy Service
- Key Holding
- Lock and Unlock Services
- Maintenance of Systems
- Manned Guarding Services
- Mobile Security Patrols
- Property Checks
- Reactive Security
- Remote Services (Maintenance and Health Checks)
- Risk Assessment & Management
- Special Event Security
- Visitor Management

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Total Security Solutions

Lot No

3

II.2.2) Additional CPV code(s)

- 35000000 - Security, fire-fighting, police and defence equipment
- 35100000 - Emergency and security equipment
- 35120000 - Surveillance and security systems and devices
- 35121000 - Security equipment
- 35121300 - Security fittings
- 35125300 - Security cameras
- 44212329 - Security screens
- 32231000 - Closed-circuit television apparatus
- 32234000 - Closed-circuit television cameras

- 32235000 - Closed-circuit surveillance system

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply of a Total Security Solution that includes but is not limited to all elements of LOT 1; CCTV, Security and Access Solutions, and LOT 2; Security Services.

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations & Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005344](#)

Section V. Award of contract

Lot No

1

Title

CCTV, Security & Access Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 September 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Openview Security Solutions Limited

Openview House, Chesham Close, Romford

Essex

RM7 7PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tyco Fire and Integrated Solutions

Tyco Park, Grimshaw Lane, Newton Heath

Manchester

M40 2WL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01952517

The contractor is an SME

No

V.2.3) Name and address of the contractor

Dennis Johns Service Group

Unit a2 Leyton Industrial Village, Argall Avenue

Leyton

E10 7QP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07944282

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secom PLC

Secom House, 52 Godstone Road, Kenley

Surrey

CR8 5JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02585807

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Phoenix Software

Blenheim House, York Road Packlington

York

YO42 1NS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02548628

The contractor is an SME

No

V.2.3) Name and address of the contractor

Now Wireless Ltd

C/O Azets (Formerly Wilkins Kennedy Chartered Accounts), Ashcombe Court, Woolsack Way

Godalming Surrey

GU7 1LQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03924160

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North PB Limited

North House, St Asaph Business Park

St Asaph

LL17 0JG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05217343

The contractor is an SME

No

V.2.3) Name and address of the contractor

Reliance High-Tech Limited

6 The Enterprise Centre, EastHampstead Road, Bracknell

Berkshire

RG12 1NF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02025063

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hunter Communications Services (south) Ltd

Office 2, High Hazels Road, Barlborough

Chesterfield

S43 4UZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11032905

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Security Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 September 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Pro Sentry Ltd

Unit 3, 132-134 College Road

Harrow

HA1 1BQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09704328

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tyco Fire and integrated Solutions (UK) Ltd

Tyco Park, Grimshaw Lane, Newton Heath

Manchester

M40 2WL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01952517

The contractor is an SME

No

V.2.3) Name and address of the contractor

Chase Services Group

250A High Road, Ilford

Essex

IG1 1YS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08987610

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MPD FM Limited

Unit 20 Dagenham Business Centre, Rainham Road, North Dagenham

Essex

RM10 7FD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04632279

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secom PLC

Secom House, 52 Godstone Road, Kenley

Surrey

CR8 5JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02585807

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rock Security Solutions

Tintagel House, 92 Albert Embankment

London

SE1 7TY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10979625

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

City Group Security Ltd

Unit 18 Greenwich Centre Business Park, 53 Norman Road

London

SE10 9QF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02814854

The contractor is an SME

No

V.2.3) Name and address of the contractor

Akon Security Services Ltd

99 Canterbury Road, Whitstable

Kent

CT5 4HG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08047677

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

360 Security and Support Services Ltd

Suite C1 Water House, Texcel Business Park, Thames Road

Crayford

DA1 4TQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09764358

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Krypton FM Group Limited

Unit 2, 17-18 Regal House, Royal Crescent

Newbury Park

IG2 7JY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09340573

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Lot No

3

Title

Total Security Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 September 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

TMS Protection Ltd

Suite 2001 Letraset Building, Wotton Road, Ashford

Kent

TN23 6LN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08855086

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The DMS Digital Group (DMS)

Belmont House, Deakins Business Park

Bolton

BL7 9RP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05957619

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Samson Security Limited

92 High Street, Wavertree, Liverpool

Merseyside

L15 8HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04112644

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mitie Security Limited

Level 12 The Shard, 32 London Bridge Street

London

SE1 9SG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01013210

The contractor is an SME

No

V.2.3) Name and address of the contractor

Prime Secure Systems Ltd

65 Townsend Street

Glasgow

G4 0LA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC449831

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Keyholding Company Limited

28 Kirby Street

London

EC1N 8TE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03538605

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fleetville Security Ltd

Suite 110W Stirling House, Langston Road

Loughton

IG10 3TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11180605

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Kestral Guards Limited

3 Yeoman Business Park, Test Lane, Nursling

Southampton

SO16 9JX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02316429

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £50,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=975191112> GO

Reference: GO-2025923-PRO-32462214

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council (T/a Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csitd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csLtd.org.uk

Telephone

+44 08081685808

Country

United Kingdom