

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/059034-2025>

Contract

## **Online Payments and Student Debt Management System**

University of Hertfordshire

F03: Contract award notice

Notice identifier: 2025/S 000-059034

Procurement identifier (OCID): ocds-h6vhtk-04c653

Published 23 September 2025, 5:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Hertfordshire

College Lane

Hatfield

AL10 9AB

#### **Contact**

Procurement Dept.

#### **Email**

[categorymanager-ict@herts.ac.uk](mailto:categorymanager-ict@herts.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

[www.herts.ac.uk](http://www.herts.ac.uk)

Buyer's address

<https://in-tendhost.co.uk/universityofhertfordshire>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Online Payments and Student Debt Management System

Reference number

24043

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The University of Hertfordshire ("The University") is conducting a tender process for the provision and implementation of an online payment collection and student debt management system. The scope of this project is three deliverables: 1. Payment Solution - The solution must efficiently manage various payment methods (i.e. Accommodation, Tuition, Research payments) ensuring a smooth transaction experience for students. 2. Card Payment Gateway - Ability for third party providers to interface to take debit and credit card payments. 3. Online Store – Used by both students and the general public for the purchasing of merchandise and events hosted by the University. The chosen solution will be a pre-existing, fully integrated system that meets technical and functional requirements, with minimal customisation needed. The system is expected to be fully operational and launched by September 2025 in time for the new academic year.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £200,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

The University of Hertfordshire ("The University") is conducting a tender process for the provision and implementation of an online payment collection and student debt management system. The scope of this project is three deliverables: 1. Payment Solution - The solution must efficiently manage various payment methods (i.e. Accommodation, Tuition, Research payments) ensuring a smooth transaction experience for students. 2. Card Payment Gateway - Ability for third party providers to interface to take debit and credit card payments. 3. Online Store – Used by both students and the general public for the purchasing of merchandise and events hosted by the University. The chosen solution will be a pre-existing, fully integrated system that meets technical and functional requirements, with minimal customisation needed. It is intended that the contract will run for an initial period of three years with the option to extend by a further two years in one-year increments, subject to satisfactory performance.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical fit to requirements. Expertise and track record, implementation and project management / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-039909](#)

---

## **Section V. Award of contract**

### **Contract No**

24043

### **Title**

Online Payment and Student Debt Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Flywire Payments Ltd

6th Floor, 9 Appold Street, London EC2A 2AP

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7677601

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £350,000

Total value of the contract/lot: £350,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom