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Contract

Online Payments and Student Debt Management System

University of Hertfordshire

F03: Contract award notice

Notice identifier: 2025/S 000-059034

Procurement identifier (OCID): ocds-h6vhtk-04c653

Published 23 September 2025, 5:13pm

Section I: Contracting authority

I.1) Name and addresses

University of Hertfordshire

College Lane

Hatfield

AL10 9AB

Contact

Procurement Dept.

Email

categorymanager-ict@herts.ac.uk

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.herts.ac.uk

Buyer's address

<https://in-tendhost.co.uk/universityofhertfordshire>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Online Payments and Student Debt Management System

Reference number

24043

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The University of Hertfordshire ("The University") is conducting a tender process for the provision and implementation of an online payment collection and student debt management system. The scope of this project is three deliverables: 1. Payment Solution - The solution must efficiently manage various payment methods (i.e. Accommodation, Tuition, Research payments) ensuring a smooth transaction experience for students. 2. Card Payment Gateway - Ability for third party providers to interface to take debit and credit card payments. 3. Online Store – Used by both students and the general public for the purchasing of merchandise and events hosted by the University. The chosen solution will be a pre-existing, fully integrated system that meets technical and functional requirements, with minimal customisation needed. The system is expected to be fully operational and launched by September 2025 in time for the new academic year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The University of Hertfordshire ("The University") is conducting a tender process for the provision and implementation of an online payment collection and student debt management system. The scope of this project is three deliverables: 1. Payment Solution - The solution must efficiently manage various payment methods (i.e. Accommodation, Tuition, Research payments) ensuring a smooth transaction experience for students. 2. Card Payment Gateway - Ability for third party providers to interface to take debit and credit card payments. 3. Online Store – Used by both students and the general public for the purchasing of merchandise and events hosted by the University. The chosen solution will be a pre-existing, fully integrated system that meets technical and functional requirements, with minimal customisation needed. It is intended that the contract will run for an initial period of three years with the option to extend by a further two years in one-year increments, subject to satisfactory performance.

II.2.5) Award criteria

Quality criterion - Name: Technical fit to requirements. Expertise and track record, implementation and project management / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039909](#)

Section V. Award of contract

Contract No

24043

Title

Online Payment and Student Debt Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Flywire Payments Ltd

6th Floor, 9 Appold Street, London EC2A 2AP

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7677601

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £350,000

Total value of the contract/lot: £350,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom