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Contract

TW004-21 Healing Process Administration and Mediation Support

NHS Highland

F20: Modification notice

Notice identifier: 2025/S 000-059003

Procurement identifier (OCID): ocids-h6vhtk-059a6e

Published 23 September 2025, 4:07pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhsh.tenders@nhs.scot

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TW004-21 Healing Process Administration and Mediation Support

Reference number

TW004-21

II.1.2) Main CPV code

- 79414000 - Human resources management consultancy services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 79414000 - Human resources management consultancy services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

II.2.4) Description of the procurement at the time of conclusion of the contract:

This is a highly specialised consultancy requiring skilled mediators/investigators who understand

the challenges that NHS Highland is dealing with and can respond efficiently and effectively to the

needs to mobilise a healing process across Highland.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

2 June 2020

End date

1 June 2022

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-056619](#)

Section V. Award of contract/concession

Contract No

TW004-21

Title

TW004-21 Healing Process Administration and Mediation Support

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

2 June 2020

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

CMP

Low Farm, Brook R

ROYSTON

SG8 5NT

Telephone

+44 1763852225

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £256,900

Section VI. Complementary information

VI.3) Additional information

Modification Notice issued as unable to remove Contract Award Notice published in error for a Contract that concluded in 2022. This is an historical contract and has already expired.

(SC Ref:811002)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Justice Centre

Inverness

IV1 1AH

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 79414000 - Human resources management consultancy services

VII.1.2) Additional CPV code(s)

- 79414000 - Human resources management consultancy services

VII.1.3) Place of performance

NUTS code

- UKM6 - Highlands and Islands

VII.1.4) Description of the procurement:

This is a highly specialised consultancy requiring skilled mediators/investigators who

understand

the challenges that NHS Highland is dealing with and can respond efficiently and effectively to the

needs to mobilise a healing process across Highland.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

2 June 2020

End date

1 June 2022

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£256,900

VII.1.7) Name and address of the contractor/concessionaire

CMP

Low Farm, Brook R

ROYSTON

SG8 5NT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Modification Notice issued as unable to remove Contract Award Notice published in error for a Contract that concluded in 2022. This is an historical contract and has already expired.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Modification Notice issued as unable to remove Contract Award Notice published in error for a Contract that concluded in 2022. This is an historical contract and has already expired.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £256,900

Total contract value after the modifications

Value excluding VAT: £256,900