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Tender

PAN3405 - Tenants satisfaction measures survey

Leicester City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058955

Procurement identifier (OCID): ocds-h6vhtk-05a04e ([view related notices](#))

Published 23 September 2025, 3:02pm

Scope

Reference

PAN3405

Description

Conducting an annual Tenant Perception Survey, in the prescribed format, is a regulatory requirement as set out by the Social Housing (Regulation) Act 2023.

Total value (estimated)

- £165,000 excluding VAT
- £198,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 November 2025 to 31 October 2027
- Possible extension to 31 October 2029
- 4 years

Description of possible extension:

Initial term of two years plus extension totalled 2 years

Main procurement category

Services

CPV classifications

- 79311000 - Survey services

Contract locations

- UKF21 - Leicester

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

7 October 2025, 12:00pm

Tender submission deadline

13 October 2025, 12:00pm

Submission address and any special instructions

<https://procontract.duenorth.com/Advert?advertId=e7e16029-7698-f011-813a-005056b64545>

Tenders may be submitted electronically

Yes

Award criteria

Name	Description	Type	Weighting
Quality	40% Weightings	Quality	60.00%
Price	40% Weightings	Price	40.00%

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

<https://procontract.due-north.com/Advert?advertId=e7e16029-7698-f011-813a-005056b64545>

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Contracting authority

Leicester City Council

- Public Procurement Organisation Number: PXRT-5737-VBQD

City Hall (4th Floor)

Leicester

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United Kingdom

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Region: UKF21 - Leicester

Organisation type: Public authority - sub-central government