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Contract

Provision of CCTV Monitoring Services

Hinckley and Bosworth Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058913

Procurement identifier (OCID): ocds-h6vhtk-051008 ([view related notices](#))

Published 23 September 2025, 2:06pm

Scope

Reference

HBBC-1501

Description

Contract Award Notice.

The Council wishes to invite tenders for the provision of CCTV monitoring services. The scope of the service contract includes the provision of suitably trained, qualified, and experienced personnel to undertake the tasks of operating and monitoring the Hinckley CCTV control room equipment, located within the Atkins building. Having an effective CCTV system will assist the Council's aim in ensuring Hinckley and Bosworth is a safe Borough. A close working partnership has been established with Leicestershire Police who regularly visit the CCTV room. The CCTV system acts as a valuable tool in the deterrent of crime. Further information on the requirements and relevant performance standards are available within the Specification.

The anticipated contract commencement date is 1st August 2025.

The contract is for an initial period of three (3) years, with an option to extend for a further two (2) years on a yearly basis (3 +1+1) subject to an annual review and satisfactory performance in accordance with the Council's business requirements. Any proposed extension to the contract will be agreed in writing between the Council and the supplier.

The budget for this contract is estimated in the region of £65,000 to £90,000 per annum (excluding VAT) in its entirety. Please note: The Council reserves the right to reject any submissions that are over budget without further evaluation.

Contract 1. Provision of CCTV Monitoring Services

Supplier

- GRYPHON EVENT SAFETY AND SECURITY LTD

Contract value

- £449,482.02 excluding VAT
- £539,378.42 including VAT

Above the relevant threshold

Date signed

1 August 2025

Contract dates

- 1 August 2025 to 31 July 2028
- Possible extension to 31 July 2030
- 5 years

Description of possible extension:

Year 4 and Year 5 is only applicable if the contract is extended.

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKF2 - Leicestershire, Rutland and Northamptonshire

Justification for not setting key performance indicators

Contract is below £5m.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

GRYPHON EVENT SAFETY AND SECURITY LTD

- Companies House: 08644966
- Public Procurement Organisation Number: PMCM-5823-XHDX

Unit 20 Caunt Road

Grantham

NG31 7FZ

United Kingdom

Email: info@gryphonsecurity.co.uk

Website: <https://gryphonsecurity.co.uk/>

Region: UKF30 - Lincolnshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of CCTV Monitoring Services

Contracting authority

Hinckley and Bosworth Borough Council

- Public Procurement Organisation Number: PTDW-2516-ZHLT

Hinckley & Bosworth Borough Council Hinckley Hub Rugby Road

Hinckley

LE10 0FR

United Kingdom

Email: wellandprocurement@melton.gov.uk

Region: UKF22 - Leicestershire CC and Rutland

Organisation type: Public authority - sub-central government