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Tender

Operation of Family Hubs and Community Provision

Sandwell Metropolitan Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058882

Procurement identifier (OCID): ocds-h6vhtk-05a019

Published 23 September 2025, 12:42pm

Scope

Reference

SMBC 25008

Description

Sandwell MBC Children's Services is seeking to appoint a provider to operate the core Family Hubs across the borough as set out in this document. The provider will work closely with the Start for Life lead from Public Health and the Family Hub team to agree delivery to ensure objectives are met. Family Hubs have evolved across the country over the years but the basic principles of providing early help and support to families remains key to delivery in Sandwell. This is not a new service. The authority has developed practice over the years and wishes to maintain many approaches as noted in the specification. The authority seeks consistency of practice across the towns but acknowledges that different emphasis will be required to address local issues in different communities. The successful agency will work with the local authority to further develop and enhance the services provided.

Total value (estimated)

- £13,628,095 excluding VAT
- £16,353,710 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The contract period will be for an initial period of three (3) years from 1 April 2026 to 31 March 2029. There is an additional option to extend for a further two (2) year period until 31 March 2031 at the Council's discretion.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85312300 - Guidance and counselling services
- 85321000 - Administrative social services
- 85323000 - Community health services

Contract locations

- UKG37 - Sandwell

Submission

Tender submission deadline

22 October 2025, 3:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/sandwellmbc>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Award criteria

Name	Description	Type
Simple description	Please refer to the ITT Documents	Price

Weighting description

Please refer to the ITT Documents

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Sandwell Metropolitan Borough Council

- Public Procurement Organisation Number: PJHD-8764-YRJJ

Sandwell Council House, Freeth Street

Oldbury

B69 3DE

United Kingdom

Contact name: Neil Whitehouse

Email: michelle_hackwood@sandwell.gov.uk

Website: <https://in-tendhost.co.uk/sandwellmbc>

Region: UKG37 - Sandwell

Organisation type: Public authority - sub-central government