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Planning

## All-Age Care Technology Service

London Borough of Barking and Dagenham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058593

Procurement identifier (OCID): ocds-h6vhtk-059f4e

Published 22 September 2025, 3:30pm

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## Scope

### Description

The London Borough of Barking & Dagenham (LBBD) intends to re-procure its All-Age Care Technology Service and is hosting a preliminary market engagement session to outline our plans and hear supplier views on deliverability, innovation and market capacity.

### Commercial tool

Establishes a framework

### Total value (estimated)

- £14,000,000 excluding VAT

- £16,800,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 July 2026 to 30 June 2031
- Possible extension to 30 June 2033
- 7 years

### **Main procurement category**

Services

### **Additional procurement category**

Goods

### **CPV classifications**

- 85300000 - Social work and related services

### **Contract locations**

- UKI52 - Barking & Dagenham and Havering

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### **Engagement**

## **Engagement deadline**

2 October 2025

## **Engagement process description**

Supplier Invitation: Preliminary Market Engagement - All-Age Care Technology Service

Date: Thursday 2 October 2025

Time: 13:00-15:00

Format: Virtual (MS Teams - joining details issued to registered attendees)

Invite brief:

The London Borough of Barking & Dagenham (LBBD) intends to re-procure its All-Age Care Technology Service and is hosting a preliminary market engagement session to outline our plans and hear supplier views on deliverability, innovation and market capacity.

What we plan to procure:

A single procurement with two Lots, operating as one joined-up service:

- Lot 1: Core Service Provision & Innovation

Supplier-neutral solution catalogue; sourcing, installation, activation and support; monitoring & response (ARC and mobile responders); stock/asset management; device repairs/recalls; interoperability and secure data flows; reporting and performance.

- Lot 2: Change Management & Innovation

Technology First practice adoption; workforce training and decision support; pathway simplification; co-production and communications; test-and-learn pilots and evaluation; benefits realisation and equality insights.

Anticipated contract start:

1 July 2026

Award structure / delivery models:

- Bidders may tender for Lot 1, Lot 2, or both Lots.
- LBBD may award both Lots to a single provider (or consortium/joint venture), or award one Lot per provider with a formal collaboration requirement to deliver a single integrated service.
- Sub-contracting is permitted; the prime remains accountable.

#### Who should attend

Suppliers with capability in technology-enabled care, 24/7 monitoring/response, field installation/support, and/or change and adoption in social care. Consortia, JVs and SMEs are welcome.

#### Agenda (high level):

1. LBBD objectives and outcomes
2. Overview of Lots, delivery model and partnership expectations
3. Procurement route and timescales (indicative)
4. Q&A (answers later published to all registrants)

#### How to register

Please register one or two attendees per organisation by Monday 29th September 2025 via:

- Email: [Lloyd.hunt@lbbd.gov.uk](mailto:Lloyd.hunt@lbbd.gov.uk)

(subject: PME - All-Age Care Technology - Registration)

Include: organisation name, contact details, Lot(s) of interest, intended delivery model (single supplier / consortium / Lot-specific), and any accessibility requirements.

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## Participation

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Procedure**

### **Special regime**

Light touch

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## **Contracting authority**

### **London Borough of Barking and Dagenham**

- Public Procurement Organisation Number: PPYP-9821-RZGJ

Town Hall

Barking

IG11 7LU

United Kingdom

Email: [lloyd.hunt@lbbd.gov.uk](mailto:lloyd.hunt@lbbd.gov.uk)

Website: <http://www.lbbd.gov.uk>

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government