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Award

## **The provision of Electronic Door Entry Systems and Associated Services**

Leicester City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058581

Procurement identifier (OCID): ocds-h6vhtk-058901 ([view related notices](#))

Published 22 September 2025, 3:15pm

### **Scope**

### **Reference**

1007RCHOU

### **Description**

Leicester City Council "the Council" has various properties within the City that use door entry systems. These properties are the dwellings of Council residents. The Council wishes to procure a contract for the installation and support for these door entry systems. The proposed contract will be for an initial term of three (3)-years with the option to extend for a further four (4) years in two-year periods (2+2 years). Total possible contract term of seven (7) years. The specification outlines the extent of the work that is to be provided by the successful contractor, which will include a fully auditable and live reporting system to document faults from the initial notification to the final rectification of works

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## **Contract 1. The provision of Electronic Door Entry Systems**

### **Supplier**

- Open View Security Solutions Limited

### **Contract value**

- £3,721,985 excluding VAT
- £4,466,382 including VAT

Above the relevant threshold

### **Award decision date**

22 September 2025

### **Date assessment summaries were sent to tenderers**

22 September 2025

### **Standstill period**

- End: 1 October 2025
- 8 working days

## **Earliest date the contract will be signed**

14 October 2025

## **Contract dates (estimated)**

- 1 November 2025 to 30 October 2028
- Possible extension to 30 October 2032
- 6 years, 11 months, 30 days

Description of possible extension:

Initial 3 years with option to extend for a further 2+2 years

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

The awarded value estimates the possible cost the risks identified that may arise during the contract term. Committed value £107,416.80 but possible spend up to £3,721,985.74

The Council have considered at an early stage the potential need for in-life contract modifications to incorporate flexibility into the Contract where appropriate and mitigating the risk of potentially unlawful modifications. There are risks which may jeopardise the satisfactory performance of the Contract but, due to the nature of the risks, are unable to be addressed in the Contract as awarded. Where the relevant conditions under Schedule 8 of the Act are satisfied, the modification of the Contract to remedy the identified risks would be treated as a permitted contract modification.

The potential risks are additional costs that come as a result of;

- a. Additional sites that become part of the estate which at this point cannot be known are required to be onboarded during the time, which will incur additional costs
- b. Updates to the fire regulations that cause servicing of the doors to become more frequent or have more requirements to meet health and safety standards if there is an update to any other regulations.
- c. The market availability of parts in that they are no longer available to purchase and therefore more spend occurs due to replacing a larger number of for example doors on the basis the current ones become obsolete
- d. Increases in anti-social behaviour causing vandalism to the door entry systems that will require more full replacements to the doors or repairs.
- e. The system awarded on the contract becomes obsolete during the term

These risks cannot be managed as part of the procurement process but if they were to materialise dialogue/negotiation would need to take place and any changes to the contract agreed by formal change control under the contract.

## **CPV classifications**

- 42961100 - Access control system
- 50700000 - Repair and maintenance services of building installations

## **Contract locations**

- UKF21 - Leicester

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## **Information about tenders**

- 1 tender received
- 1 tender assessed in the final stage:

- 0 submitted by small and medium-sized enterprises (SME)
- 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### Open View Security Solutions Limited

- Companies House: 03376202

Openview House, Chesham Close

Romford, Essex

RM7 7PJ

United Kingdom

Email: [andy.ward@openviewgroup.com](mailto:andy.ward@openviewgroup.com)

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. The provision of Electronic Door Entry Systems

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## **Contracting authority**

### **Leicester City Council**

- Public Procurement Organisation Number: PXRT-5737-VBQD

City Hall

Leicester

LE1 1FZ

United Kingdom

Contact name: Rebecca Cowan

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Email: [Rebecca.Cowan@leicester.gov.uk](mailto:Rebecca.Cowan@leicester.gov.uk)

Website: <https://www.leicester.gov.uk>

Region: UKF21 - Leicester

Organisation type: Public authority - sub-central government