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Contract

Provision of Washroom Services - Call off from ESPO Framework

Durham County Council

F03: Contract award notice

Notice identifier: 2025/S 000-058497

Procurement identifier (OCID): ocids-h6vhtk-059f0f

Published 22 September 2025, 1:30pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

Corten House, Dunholme Close

Durham

DH15WB

Contact

Zoe

Email

zoe.embleton@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Washroom Services - Call off from ESPO Framework

Reference number

OPEN20251580

II.1.2) Main CPV code

- 90900000 - Cleaning and sanitation services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of washroom services including hand dryers, sanitary waste, nappy and incontinence waste, medical and sharps waste and soap dispensers.

New contract under ESPO Framework following the takeover of Citron by PHS, which replaces all previous agreements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £600,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

Provision of washroom services including hand dryers, sanitary waste, nappy and incontinence waste, medical and sharps waste and soap dispensers.

New contract under ESPO Framework following the takeover of Citron by PHS, which replaces all previous agreements.

Contract call off is able to be utilised by Durham County Council and all partners with a Procurement SLA.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off from ESPO Framework Agreement (reference 239_24).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Personnel Hygiene Services Limited

Caerphilly

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

0770813

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £600,000

Lowest offer: £1 / Highest offer: £600,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom