

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/058474-2025>

Award

The Servicing of Domestic Boilers and Heating Appliances in Pembrokeshire

Pembrokeshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058474

Procurement identifier (OCID): ocds-h6vhtk-05464b ([view related notices](#))

Published 22 September 2025, 12:40pm

Scope

Reference

PROC/2526/027

Description

The commission of a single contractor to deliver safety checks, servicing and repair of oil and gas fired boilers, domestic air source heat pump systems and appliances along with the service, repair and replacement of smoke and heat detectors and carbon monoxide detectors, to its domestic and sheltered housing properties, throughout the County of Pembrokeshire. Also included in this agreement is the requirement to carry out interim safety checks and certification to Void properties prior to them being let (Fire up and Instruct).

The Authority's Housing portfolio consists of approximately 5,461 domestic properties with gas, oil or air source heat pumps, heating, or appliances. All properties will contain smoke, heat and CO alarms.

Contract 1. The Servicing of Domestic Boilers and Heating Appliances in Pembrokeshire

Supplier

- Westward Energy Services Limited

Contract value

- £1,894,306 excluding VAT
- £2,273,168 including VAT

Above the relevant threshold

Award decision date

22 September 2025

Date assessment summaries were sent to tenderers

22 September 2025

Standstill period

- End: 1 October 2025
- 8 working days

Earliest date the contract will be signed

3 October 2025

Contract dates (estimated)

- 20 October 2025 to 19 October 2028
- Possible extension to 19 October 2029
- 4 years

Description of possible extension:

1 x option to extend for a further period of up to 12 months, subject to available budget, satisfactory performance and agreement by both parties.

Main procurement category

Services

CPV classifications

- 44621200 - Boilers
- 50531100 - Repair and maintenance services of boilers
- 38431200 - Smoke-detection apparatus

Contract locations

- UKL14 - South West Wales

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Westward Energy Services Limited

- Public Procurement Organisation Number: PCCB-2862-JJWD

Energy House, Alloy Industrial Estate

Swansea

SA8 4EN

United Kingdom

Email: Tenders@westwardservices.com

Region: UKL17 - Bridgend and Neath Port Talbot

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

Director - David Howell Atkins - DOB: May 1978

Director - Jonathan Garland - DOB: February 1969

Director - Stuart Daniel Thomas - DOB: June 1975

Contract 1. The Servicing of Domestic Boilers and Heating Appliances in Pembrokeshire

Contracting authority

Pembrokeshire County Council

- Public Procurement Organisation Number: PYMR-6838-HZQY

County Hall

Pembrokeshire

SA61 1TP

United Kingdom

Email: Procurement@pembrokeshire.gov.uk

Region: UKL14 - South West Wales

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales