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Award

Digital Intelligence Solution

Police and Crime Commissioner for North Wales Police & North Wales Police

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058366

Procurement identifier (OCID): ocds-h6vhtk-059ebc

Published 22 September 2025, 10:12am

Scope

Description

North Wales Police Digital Forensics Unit (DFU) have invested and implemented a solution that is fit for purpose and complies with ISO 17025 accreditation requirements. Cellebrite as a company is forever growing and improving its services to support law enforcement and digital forensics labs. This allows labs to offer a service of extracting data from mobile devices, whilst keeping up with the forever changing landscape of technology by improving the capabilities for password recovery, bypassing and brute forcing.

Contract 1. Digital Intelligence Solution

Supplier

- Cellebrite UK Limited

Contract value

- £310,899.48 including VAT

Above the relevant threshold

Earliest date the contract will be signed

2 October 2025

Contract dates (estimated)

- 1 October 2025 to 2 October 2027
- 2 years, 2 days

Main procurement category

Services

CPV classifications

- 79700000 - Investigation and security services
- 35721000 - Electronic intelligence system

Contract locations

- UKL - Wales

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

North Wales Police DFU have a number of objectives to achieve to allow us to continue offering this service to our end users:

- Secure a contract to continue using the Cellebrite Software for mobile device extraction and device unlocking services.
- Extend the scope of accreditation as documented within the Forensic Science Regulators Code of Practice.
- Maintain staff competency and retain the ability of staff by continuing to use the developed method and process that Cellebrite software brings, in addition to the training and familiarity that staff already have with Cellebrite. The above are only possible with the particular vendor being on board with NWP. NWP have invested significantly to allow us to offer these services inhouse and avoid outsourcing of work or hindering an investigation. The only supplier of Cellebrite software solutions is Cellebrite themselves. A review of the processes has identified other Vendors that offer such services however none of these Vendors ensure we can continue with the same services as below. Cellebrite allows NWP DFU to offer the below services, but are not limited to:

- Mobile device unlocking, brute force or security bypass.
- Physical extraction of data from numerous mobile devices and SIM cards.
- Logical extraction of data from numerous

mobile devices and SIM cards. • Urgent send-off service to unlock limited devices which are not supported by local solutions. • Cellebrite Advanced Services – for example repair of devices to allow data transfer. Advanced download methods such as Chip-Off. • Keep abreast of changes in technology and allow for support for new models with ongoing development. • Capture of data from unsupported devices which fall outside of the software and hardware support. • Support portal for members to raise tickets and resolve problems that arise. • Warranty replacement of cables or hardware. If we were to utilise different software from a different supplier, we would lose a number of the benefits, but most importantly, we would incur additional expenses of re-training staff, amending processes within DFU and high costs of obtaining revalidation/reaccreditation via UKAS due to this being a service which is part of the DFU ISO accreditation.

Supplier

Cellebrite UK Limited

- Public Procurement Organisation Number: PVPL-8249-YMRR

68 Lombard Street

London

EC3V 9LJ

United Kingdom

Email: uk@cellebrite.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Digital Intelligence Solution

Contracting authority

Police and Crime Commissioner for North Wales Police & North Wales Police

- Public Procurement Organisation Number: PXZV-7812-NGMV

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

United Kingdom

Contact name: James Parry

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Email: james.parry1@northwales.police.uk

Website: <http://www.north-wales.police.uk>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)