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Tender

Transitional Supported Accommodation For Young People

Neath Port Talbot County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058364

Procurement identifier (OCID): ocds-h6vhtk-056af9 ([view related notices](#))

Published 22 September 2025, 10:10am

Scope

Reference

CPU25-26-33

Description

Neath Port Talbot County Borough Council invites tenders for the provision of a Transitional Supported Accommodation Service for young people aged 16 to 24, with the contract scheduled to commence on 1st April 2026.

This service will provide 24-hour staffed support at a fixed location, accommodating up to five young people at any one time. It is specifically designed for individuals aged 16 or 17 transitioning from residential care or whose current accommodation is no longer suitable due to the level of support required.

Many of the young people accessing this service are likely to have experienced trauma, possess limited support networks and may be vulnerable to exploitation. Support will be tailored to individual needs, encompassing both one-to-one and group-based sessions (both on-site at the property and off-site at community locations), and will offer practical

and emotional assistance.

The purpose of the Service is to equip each young person with the necessary skills, experience and aptitude to enable a planned move on to appropriate sustainable accommodation options post 18.

A suitable property has been identified in partnership with Caredig Housing Association, located at 20 Victoria Gardens, Neath SA11 3BH. The property comprises six self-contained flats, with one flat designated for staff use. The flats are currently at the final stages of renovation.

The successful provider will be required to enter into a housing management agreement with Caredig Housing Association for the duration of the contract.

The contract will be for 5 years initially, with the option to extend up to a further 2 years making the contract term potentially up to 7 years in total.

There are TUPE implications.

Total value (estimated)

- £1,400,000 excluding VAT
- £1,764,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

The contract will be for 5 years initially, with the option to extend up to a further 2 years

making the contract term potentially up to 7 years in total.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services
- 85000000 - Health and social work services

Contract locations

- UKL17 - Bridgend and Neath Port Talbot

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

22 October 2025, 12:00pm

Tender submission deadline

29 October 2025, 12:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk/home.html>

Suppliers' Instructions 'How to Express Interest in this ITT':

1. Register your company on the etenderwales portal (this is required only once. However if your details have changed since you registered you will need to up-date them).

- Browse to the eSourcing Portal: www.etenderwales.bravosolution.co.uk
- Click the 'Suppliers register here' link.
- Complete the 'Organisation Details' and 'User Details' sections.
- Note the username you choose and click 'save' when complete.
- You will shortly receive an email with your unique password (please keep this secure).
- Agree to the terms and conditions and click 'continue'.

2. Express an interest in the ITT.

- Login to the portal with the username / password.
- Click the 'ITT Open to all Suppliers' link.
- Alternatively, search for the relevant ITT (itt_119173).
- Click on the relevant ITT to access the content.
- Click the 'Express Interest' button on the right-hand side of the screen.
- This will move the ITT into your 'My ITT pages'. (This is a secure area reserved for your

projects only.)

- Click on the ITT code, you can now access any attachments by selecting 'Buyer Attachments'.

3. Responding to the ITT.

- You can now choose to 'Respond' or 'Decline to Respond' (please give a reason if declining).

- Note the 'Closing Date', and then follow the onscreen instructions to complete the ITT.

- There is help available Monday - Friday (8am - 6pm) on: help@bravosolution.co.uk or by telephone on 0800 069 8634 - see login page on etenderwales portal for further details.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

15 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 22 September 2031

Award criteria

Name	Type	Weighting
Service Ethos and Approach	Quality	20.00%
Staffing Structure	Quality	20.00%
Outcome Focused Support	Quality	20.00%
Neighbourhood and Stakeholder Relationships	Quality	15.00%
Social Value	Quality	10.00%
Agreement Sum For Year One Service Delivery	Cost	10.00%
Hourly Rate for Additional Daytime Staff	Cost	2.50%
Hourly Rate for Additional Night-Time Staff	Cost	2.50%

Other information

Description of risks to contract performance

Supplier Risks

- No Suppliers bid for tender due to fixed contract value
- Any TUPE movement to the successful bidder may delay start date and service quality
- The supplier may not deliver a high standard service during the contract period

Financial Stability

- Supplier may present financial risks during the contract period
- Supplier may not agree to annual uplift amounts offered during contract period

Market Risks:-

- Disgruntled organisations not knowing of tender opportunity

- Providers may not consider the service model attractive enough to submit a tender bid
- Supply Chain Furniture may not be purchased in time which could delay the service start date
- The Housing Association may refuse to enter into the housing management agreement with the successful bidder
- The supplier may refuse to sign the housing management agreement after winning the tender (or insist on major changes)

Compliance Risks:-

- The supplier may deliver 'care' which would require CIW registration and is not in scope of the service
- The supplier may not adapt to changes in legislation/ procedures such as the expected introduction of Welsh Gov regulations for this service sector in the future

Contractual Risks:-

- The contract may be ambiguous with unclear contract terms leading to different interpretations between Council and Provider
- The supplier may not meet all contractual requirements e.g. submitting performance data in line with timescales

Operational Risks:-

- Supplier may have difficulties recruiting and retaining staff
- Supplier may not deliver robust staff training, support and supervision leading to poor quality of support
- Supplier may not build positive neighbourhood relationships leading to neighbour disputes
- Supplier may not feel they are able to support young people with complex needs and reject referrals/ evict young people

Quality Assurance Supplier may neglect to undertake regular audits and quality assurance checks

- Supplier may be inexperienced to robustly internally monitor the service quality

Stakeholder Risks:-

- Local Councillors may not view the service as positive to the local neighbourhood due to homelessness issues in local area
- Neighbours may not have a positive view of the service due to fears of anti-social behaviour surrounding the property
- Police, Health and other professional stakeholders may not fully support the supplier in managing relevant service risks

Sustainability Risks The service may not maintain financial stability if they are faced with high agency staff bills and require higher uplifts than offered

- During the contract period, new staff may only be offered temporary contracts if coming to end of contract, therefore, they may not be able to recruit new staff at contract end

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Neath Port Talbot County Borough Council

- Public Procurement Organisation Number: PRGM-1776-LMWP

Civic Centre

Port Talbot

SA13 1PJ

United Kingdom

Contact name: Wayne Thomas

Email: w.thomas3@npt.gov.uk

Website: <http://www.npt.gov.uk>

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales