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Tender

## **CPF - Dynamics Customer Engagement, F&O Support & Maintenance Managed Service**

A2Dominion Group

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058361

Procurement identifier (OCID): ocids-h6vhtk-059eba

Published 22 September 2025, 10:05am

### **Scope**

### **Description**

Competitive Flexible Procedure for Dynamics Customer Engagement, F&O Support & Maintenance Managed Service

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Software-package-and-information-systems./JC9DD5YC5H>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/JC9DD5YC5H>

### **Total value (estimated)**

- £1,250,000 excluding VAT

- £1,500,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 May 2026 to 30 April 2029
- Possible extension to 30 April 2031
- 5 years

Description of possible extension:

Two(2) optional twelve(12) month extensions

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems
- 48214000 - Network operating system software package
- 48216000 - Network connectivity terminal emulation software package
- 48219000 - Miscellaneous networking software package
- 48219100 - Gateway software package

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## **Participation**

## **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

31 October 2025, 12:00pm

### **Submission type**

Tenders

### **Tender submission deadline**

14 November 2025, 12:00pm

### **Submission address and any special instructions**

<https://www.delta-sourcing.com/delta/buyers/select/viewListStatus.html?id=JC9DD5YC5H>

### **Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

19 December 2025

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**Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Quality & SSV	Quality	65%
Pricing submission	Price	35%

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**Other information****Conflicts assessment prepared/revised**

Yes

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**Procedure****Procedure type**

Competitive flexible procedure

## Competitive flexible procedure description

1) Supplier shortlisting via PSQ

2) ITT

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## Contracting authority

### A2Dominion Group

- Public Procurement Organisation Number: PVVW-3914-QLVL

The Point, 113 Uxbridge Rd,

London

W5 5TL

United Kingdom

Contact name: Theo Filipiev

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Region: UKI73 - Ealing

Organisation type: Public authority - sub-central government