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Award

Hillview Schools For Girls Managed Service Partner

HILLVIEW SCHOOL FOR GIRLS ACADEMY TRUST

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058256

Procurement identifier (OCID): ocds-h6vhtk-05462b ([view related notices](#))

Published 19 September 2025, 4:48pm

Scope

Description

Based in Tonbridge, Kent, Hillview School for Girls is an 11 to 18 girls' all-ability school with a thriving, mixed Sixth Form. We chose to become an academy in August 2011 and are one of the highest-achieving non-selective Schools in Kent.

We are a creative, inclusive school where all students flourish and make exceptional progress. Our dynamic Performing and Visual Arts specialisms have a profound impact upon learning and contribute to the purposeful, friendly and stimulating atmosphere that permeates the school. We foster self-esteem and high aspirations.

By encouraging a 'can-do' culture, our students become astute, ambitious and independent. Visitors often comment about how articulate and enthusiastic our students are.

Our rich, varied curriculum engages our students and equips them with the skills they need to make their way in the world. We help students develop a range of transferable skills from teamwork, leadership and independence through to communication, self-expression and time management.

Our strong pastoral system ensures that behaviour is excellent and there is a relaxed but purposeful atmosphere throughout the school where young people can thrive and feel

supported.

We have a vibrant, mixed Sixth Form that provides a variety of pathways for students to extend their learning, gain work experience with one of our many industry partners and prepare for university or work.

Hillview value technology and look for positive and safe ways to support students in accessing software and digital systems. We aim to support students in experiencing and developing the technological skills they will need to engage in the workplace post education. As a school we seek to keep abreast of IT developments and upskill our employees.

The school is comfortable with where they are in terms of support and use of ICT - but they are ready to take the next step and see what else may be possible that will improve effectiveness, efficiency (both in the classroom and the supporting business functions) and as such also be more cost effective.

This procurement includes (but may not be limited to) the items listed below.

- A core managed service, management of all ICT against an agreed SLA
- A Service Desk, available 52 weeks a year including out of hours access
- Local staffing with a minimum of one full time (52 weeks) role, possibly supported by other on-site roles which suppliers deem necessary to deliver the service and meet the SLA requirements
- Strategic advice and direction to the School regarding ICT
- Responsibility for design, specification, installation, and management of all ICT infrastructure
- Supply of goods and services based on an agreed Best Value approach
- Management of 3rd parties where relevant to the ICT support
- Relevant monitoring, management, patching
- Regular performance reporting
- CPD and training - digital skills and curriculum as necessary
- There is an expectation that the provider will support and/or drive innovation

- Maintain technical documentation
- Maintain operational documentation, for example inventory management and risk registers
- Collective partnership targets aligned to the School's objectives
- In school support for the integration and upgrade of the connectivity, communications and security infrastructure as required
- Suppliers may be required to deliver a range of technology and change management projects in addition to the providing the core managed service.

Suppliers should note the following:

- The School will provide a standard contract as part of the ITT Pack
- There is a requirement for TUPE from existing suppliers

Contract 1

Supplier

- RM EDUCATION LTD

Contract value

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Award decision date

18 September 2025

Date assessment summaries were sent to tenderers

19 September 2025

Standstill period

- End: 30 September 2025
- 8 working days

Earliest date the contract will be signed

19 October 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2030
- 5 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Information about tenders

- 5 tenders received
- 5 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Supplier

RM EDUCATION LTD

- Companies House: 01148594
- Public Procurement Organisation Number: PWRV-3593-ZBCM

142b Park Drive

Abingdon

OX14 4SE

United Kingdom

Email: tendersteam@rm.com

Website: <http://www.rm.com>

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

HILLVIEW SCHOOL FOR GIRLS ACADEMY TRUST

- Companies House: 07698506
- Public Procurement Organisation Number: PHQP-7797-YTBJ

Hillview School For Girls

Tonbridge

TN9 2HE

United Kingdom

Email: joness@hillview.kent.sch.uk

Region: UKJ46 - West Kent

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

MOXTON EDUCATION LTD

Summary of their role in this procurement: Procurement Consultancy

- Companies House: 09008303
- Public Procurement Organisation Number: PPHN-8276-MGRZ

Ossington Chambers

Newark

NG24 1AX

United Kingdom

Email: graham.thorpe@moxton-education.com

Region: UKF15 - North Nottinghamshire

Contact organisation

Contact MOXTON EDUCATION LTD for any enquiries.

