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Award

Crisis Cafe

CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-058228

Procurement identifier (OCID): ocds-h6vhtk-059e62

Published 19 September 2025, 4:03pm

Section I: Contracting authority/entity

I.1) Name and addresses

CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

Countess of Chester, Health Park, Liverpool Road

Chester

CH21BQ

Email

cwp.contracts@nhs.net

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.cwp.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crisis Cafe

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The East Crisis Cafes are established within the East locality. They are a familiar resource for communities to access and are meeting the requirements of the contract in terms of agreed performance within the financial envelope.

It has been agreed to extend the current contract until 31st March 2026 in order for a competitive procurement process to take place.

Due to lack of resource in teams this was not achieved previously but the planning process has commenced in readiness for 1st April 2026.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £143,457

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The Trust recommendation is that the contract with the provider is extended as all outcomes and contractual obligations are currently being met and achieved. The provider has established and is maintaining positive relationships with stakeholders and other providers of mental health care. This includes the Trust First Response teams such as Home Treatment Team, and Crisis Line who regularly refer patients to the service.

The service is open 7 days a week from 1pm to 10pm and provides a safe, welcoming and comfortable space away from a clinical environment for people in crisis, and those seeking to prevent the onset of a crisis. The team provide emotional support, practical advice, devise safety plans and offer signposting to patients.

The cafe is viewed by professionals and public as a core part of the health and care service offer. A break in this service offer would be detrimental to the hundreds of patients who use this service every month. It is recommended this contract is extended until the competitive process is actioned by the end of this year. In parallel a competitive procurement exercise will begin.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

- This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by; Insert 8th working day date 1st October 2025 to cwp.contracts@nhs.net.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

19 September 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

INDEPENDENCE SUPPORT LTD

Gloucestershire

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10643283

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £143,457

Total value of the contract/lot/concession: £143,457

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Independent Patient Choice and Procurement Panel

London

Country

United Kingdom