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Award

Community Equipment Services

London Borough of Hackney

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058227

Procurement identifier (OCID): ocds-h6vhtk-059e61

Published 19 September 2025, 4:02pm

Scope

Reference

DN790558

Description

Provision of community equipment to support independence, hospital discharge, and care at home for adults and children. Includes supply, maintenance, and collection of items.

Contract 1. Community Equipment Service

Supplier

- Provide Care Solutions Limited

Contract value

- £10,000,000 excluding VAT
- £10,000,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

20 September 2025

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- Possible extension to 21 September 2028
- 3 years

Description of possible extension:

An additional 12 months may be enacted, subject to satisfactory performance, to allow sufficient time for the planning of the future commissioning intentions for the service in a very restricted market.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The Council has a statutory duty to provide the integrated community equipment and service pursuant to the Care Act 2014. The existing provider has notified the Council that they have ceased trading from 15 September 2025 and therefore ceased providing these services to the Council. Due to the short notice provided by the incumbent provider it is impossible to commission a new contract within the relevant timescales and ensure continuity of service. It is necessary for the Council to urgently award a replacement contract to secure continuity of these critical statutory services in Hackney. The Council has considered all options and have concluded that due to this extreme urgency a directly awarded contract under Section 41 and Sections 13 and 14 of Schedule 5 of the Procurement Act 2023 should be made.

Supplier

Provide Care Solutions Limited

- Companies House: 04331279

900 The Crescent Colchester Business Park

Colchester, Essex

CO4 9YQ

United Kingdom

Email: provide.businessdevelopment@nhs.net

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Community Equipment Service

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre

Hackney

E8 1DY

United Kingdom

Contact name: ASC Procurement

Email: ascprocurement@hackney.gov.uk

Website: <http://www.hackney.gov.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government