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Award

Provision of Community Equipment

London Borough of Harrow

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058214

Procurement identifier (OCID): ocds-h6vhtk-059e58 ([view related notices](#))

Published 19 September 2025, 3:41pm

Scope

Description

Provision of community equipment to support independence, hospital discharge, and care at home for adults and children. Includes supply, maintenance, and collection of items

Contract 1. Community Equipment Services

Supplier

- PROVIDE CARE SOLUTIONS LIMITED

Contract value

- £8,700,000 excluding VAT
- £10,440,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

19 September 2025

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- Possible extension to 21 September 2028
- 3 years

Description of possible extension:

There is an option to extend for one year

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI74 - Harrow and Hillingdon

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The Council has a statutory duty to provide the integrated community equipment and service pursuant to the Care Act 2014. The existing provider has notified the Council that they will cease trading from 15 September 2025 and therefore cease providing these services to the Council. Due to the short notice provided by the incumbent provider it is impossible to commission a new contract within the relevant timescales and ensure continuity of service. It is necessary for the Council to urgently award a replacement contract to secure continuity of these critical statutory services in the London Borough of

Harrow. The Council has considered all options and has concluded that due to this extreme urgency a directly awarded contract under Section 41 and Sections 13 and 14 of Schedule 5 of the Procurement Act 2023 to Provide Care Solutions Limited should be made.

Supplier

PROVIDE CARE SOLUTIONS LIMITED

- Companies House: 04331279
- Public Procurement Organisation Number: PQTJ-4888-HQGL

900 The Crescent Colchester Business Park

Colchester

CO4 9YQ

United Kingdom

Email: provide.businessdevelopment@nhs.net

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Community Equipment Services

Contracting authority

London Borough of Harrow

- Public Procurement Organisation Number: PQRC-2343-GRQR

Forward Drive

Harrow

HA3 8FL

United Kingdom

Email: procurement@harrow.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government