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Contract

Provision of a Community Support Service

North Ayrshire Council

F20: Modification notice

Notice identifier: 2025/S 000-058161

Procurement identifier (OCID): ocds-h6vhtk-02b10d

Published 19 September 2025, 2:31pm

Section I: Contracting authority/entity

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

nicolahainan@north-ayrshire.gov.uk

Telephone

+44 1294310000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Community Support Service

Reference number

NAC/4280

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement at the time of conclusion of the contract:

Contract modification for NAC/4280 Provision of a Community Support Service.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

6

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 000-015906](#)

Section V. Award of contract/concession

Contract No

NAC/4280

Title

Provision of a Community Support Service

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

29 October 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

Affinity Trust

Queens building, George Street

Oban

PA34 5RZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Cornerstone

Langhaugh Lane

Galashiels

TD12AF

Country

United Kingdom

NUTS code

- UKM91 - Scottish Borders

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

ENABLE Scotland

Inspire House, 3 Renshaw Place, Eurocentral

Motherwell

ML1 4UF

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Hansel Alliance

43a John Finnie Street

Kilmarnock

KA1 1BL

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Key Housing Association Ltd

The Square, 70 Renton Street

Glasgow

G4 0HT

Telephone

+44 1413421803

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Quarriers

Quarriers Village, Bridge of Weir

Renfrew

PA11 3SX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

The Richmond Fellowship Scotland Limited

3 Buchanan Gate, Cumbernauld Road

Stepps

G33 6FB

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Delight Supported Living Ltd

9b Dalrymple Court, Townhead Kirkintilloch

Glasgow

G66 3AA

Country

United Kingdom

NUTS code

- UKM73 - East Lothian and Midlothian

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £93,481,676

Section VI. Complementary information

VI.3) Additional information

This notice is to provide transparency on the contract modification that has been outlined for this contract. This is to support the mobilisation of any new contract that will supersede this current agreement.

(SC Ref:810638)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85323000 - Community health services

VII.1.2) Additional CPV code(s)

- 85323000 - Community health services
- 98000000 - Other community, social and personal services

VII.1.3) Place of performance

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

VII.1.4) Description of the procurement:

Contract Modification for NAC/4280 Provision of a Community Support Service

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

6

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£9,361,826

VII.1.7) Name and address of the contractor/concessionaire

Delight Supported Living

9b Dalrymple Court, Townhead

Kirkintilloch

G66 3AA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.1.7) Name and address of the contractor/concessionaire

KEY Housing Association

70 Renton Street, Glasgow

Glasgow

G4 0HT

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

No

VII.1.7) Name and address of the contractor/concessionaire

ENABLE Scotland

Inspire House, 3 Renshaw Place, Eurocentral

Motherwell

ML1 4UF

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor/concessionaire is an SME

No

VII.1.7) Name and address of the contractor/concessionaire

The Richmond Fellowship (Scotland) Ltd

46/2 Duff Street, Edinburgh

Edinburgh

EH11 2HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.1.7) Name and address of the contractor/concessionaire

Affinity Trust

1 St Andrew's COURT, Wellington Road

Thame

OX3 9WT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.1.7) Name and address of the contractor/concessionaire

Hansel Alliance

43a John Finnie Street

Kilmarnock

KA1 1BL

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

The contractor/concessionaire is an SME

No

VII.1.7) Name and address of the contractor/concessionaire

Quarriers

Quarriers Village, Bridge of Weir

Renfrew

PA11 3SX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.1.7) Name and address of the contractor/concessionaire

Cornerstone

LanghaughLane

Galashiels

TD12AF

Country

United Kingdom

NUTS code

- UKM91 - Scottish Borders

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Extending the current contract end date from 5th January 2026 until 5th July 2026 for mobilisation support only, with an associated value of up to 9,361.826 GBP.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The same providers are required to ensure continuity in the short term during mobilisation of any new contract. There were unforeseen circumstances engaging with the market and service users which delayed the commissioning project.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £84,119,850

Total contract value after the modifications

Value excluding VAT: £93,481,676