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Award

COV - Family Time (2026)

Coventry City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058117

Procurement identifier (OCID): ocds-h6vhtk-055bf7 ([view related notices](#))

Published 19 September 2025, 1:00pm

Scope

Reference

COV - 21685

Description

This contract is for the provision of a Family Time service (formerly known as Supervised Contract) for children and families.

The service will primarily support children and young people who are looked after by the local authority, ensuring they are able to maintain safe and meaningful contact with their birth families, in line with their care plans and any relevant court orders.

Contract 1

Supplier

- SWAN FAMILY CENTRES LIMITED

Contract value

- £3,505,000 excluding VAT
- £4,206,000 including VAT

Above the relevant threshold

Award decision date

19 September 2025

Date assessment summaries were sent to tenderers

19 September 2025

Earliest date the contract will be signed

15 October 2025

Contract dates (estimated)

- 1 February 2026 to 31 January 2028
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

The initial term of the Contract will be for the period of two (2) years from commencement, but may be extended, by mutual agreement by three (3) increments of twelve (12) months to an expiry date no later than 31st January 2031. The Contract will be subject to review in during the initial term and the result of those reviews will inform the Council's decision as to whether any extension period will be offered.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKG33 - Coventry

Information about tenders

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

SWAN FAMILY CENTRES LIMITED

- Companies House: 11815745
- Public Procurement Organisation Number: PCLL-4364-HMMD

Regus Dartford Admirals Park Victory Way

Dartford

DA2 6QD

United Kingdom

Email: accounts@swanfamily.co.uk

Website: <https://swanfamily.org.uk/>

Region: UKJ43 - Kent Thames Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Coventry City Council

- Public Procurement Organisation Number: PMJC-6861-XJPP

PO Box 7097

Coventry

CV6 9SL

United Kingdom

Email: ProcurementContracts@coventry.gov.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government