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Contract

Auto Text Redaction

The Police and Crime Commissioner for Surrey

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058104

Procurement identifier (OCID): ocds-h6vhtk-05504c ([view related notices](#))

Published 19 September 2025, 12:42pm

Scope

Reference

JPS2015

Description

Solution to enable automated text redaction for all operational staff and officers across the Forces. This will create efficiency by reducing time spent manually redacting, particularly for the purposes of presenting documents to CPS.

Contract 1. Automated Text Redaction

Supplier

- TERADACT UK LIMITED

Contract value

- £434,240 excluding VAT
- £521,088 including VAT

Above the relevant threshold

Date signed

27 August 2025

Contract dates

- 1 September 2025 to 31 August 2027
- Possible extension to 31 August 2035
- 10 years

Description of possible extension:

8 x 12 month extensions.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Option to increase the number of licences.

CPV classifications

- 48000000 - Software package and information systems
- 72222300 - Information technology services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Justification for not setting key performance indicators

KPIS have been set but these will not require publishing as they are below £5M

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

TERADACT UK LIMITED

- Companies House: 15531817
- Public Procurement Organisation Number: PHTJ-1778-HJCX

5 New Street Square

London

EC4A 3TW

United Kingdom

Email: bizdev@teradact.com

Website: <http://www.teradact.com>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Automated Text Redaction

Contracting authority

The Police and Crime Commissioner for Surrey

- Public Procurement Organisation Number: PTBH-8315-RNZP

PO Box 412

Guildford

GU3 1YJ

United Kingdom

Email: JointProcurementService@Surrey.Police.UK

Region: UKJ25 - West Surrey

Organisation type: Public authority - sub-central government