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Award

Integrated Community Equipment Service

London Borough of Haringey

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058088

Procurement identifier (OCID): ocds-h6vhtk-059e14 ([view related notices](#))

Published 19 September 2025, 12:19pm

Scope

Reference

25-269

Description

Provision of community equipment to support independence, hospital discharge, and care at home for adults and children. Includes supply, maintenance, and collection of items

Contract 1

Supplier

- PROVIDE CARE SOLUTIONS LIMITED

Contract value

- £9,000,000 excluding VAT
- £10,800,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

19 September 2025

Contract dates (estimated)

- 22 September 2025 to 22 September 2027
- Possible extension to 22 September 2028
- 3 years, 1 day

Description of possible extension:

optional extension of 1 year

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Other information

Description of risks to contract performance

The primary risk to contract performance arises from the short mobilisation period following the insolvency of the incumbent provider, NRS Healthcare, and the service formally closing on 15 September 2025. This created an urgent need to secure continuity of statutory services under the Care Act 2014.

Risks include potential delays in service mobilisation, supply chain disruption, and gaps in equipment availability or maintenance during the transition. These could impact hospital discharge timelines, people's ability to live independently, and safeguarding outcomes. Mitigation measures include a phased transition with interim 'patchwork' arrangements, contingency planning for high-priority equipment.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The Council has a statutory duty to provide the integrated community equipment and service pursuant to the Care Act 2014. The existing provider has notified the Council that they will cease trading from 15 September 2025 and therefore cease providing these services to the Council. Due to the short notice provided by the incumbent provider it is impossible to commission a new contract within the relevant timescales and ensure continuity of service. It is necessary for the Council to urgently award a replacement contract to secure continuity of these critical statutory services in Haringey. The Council has considered all options and has concluded that due to this extreme urgency a directly awarded contract under Section 41 and Sections 13 and 14 of Schedule 5 of the Procurement Act 2023 to Provide Care Solutions Ltd should be made.

Supplier

PROVIDE CARE SOLUTIONS LIMITED

- Companies House: 04331279
- Public Procurement Organisation Number: PQTJ-4888-HQGL

900 The Crescent Colchester Business Park

Colchester

CO4 9YQ

United Kingdom

Email: provide.businessdevelopment@nhs.net

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

London Borough of Haringey

- Public Procurement Organisation Number: PBHY-1866-HTLD

7th Floor Alexandra House, 10 Station Road, Wood Green

London

N22 7TR

United Kingdom

Email: HPCS@haringey.gov.uk

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government

