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Contract

Hired Passenger Transport (Taxi) Open Framework

London Borough of Harrow

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058067

Procurement identifier (OCID): ocds-h6vhtk-04ef7d ([view related notices](#))

Published 19 September 2025, 11:57am

Scope

Reference

DN766858

Description

The provision of hired passenger transport and ad hoc transport services are for vulnerable children and adults. Services are commissioned by the London Borough of Harrow and will primarily cover the hired passenger transport for Harrow and Brent Special Needs Transport.

Services to be supplied includes over 360 taxi routes, encompassing escorts and a variety of vehicle types, including saloon cars, MPVs, wheelchair-accessible taxis, and minibuses with capacities of up to 16 seats. The number of routes is expected to increase by approximately 3% annually.

The aim is to improve the lives of vulnerable children, young people, and adults, including those with additional needs, and their carers, by providing a safe, secure, sensitive, and reliable transport service for users. The needs of the child or adult are a key factor in the

provision of the service to ensure that Service Users receive personalised and quality assured transport services that respond flexibly to their needs.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Framework

Open framework scheme end date (estimated)

31 July 2033

Maximum percentage fee charged to suppliers

0%

Framework operation description

Route Allocations - Call off Process

Direct Awards - Direct awards of Emergency placements to the highest ranked framework provider who can meet the specific requirement where; the services (route) to be supplied under the contract are strictly necessary for reasons of extreme and unavoidable urgency, and as a result the contract (route) cannot be awarded on the basis of a mini competition. For the benefit of doubt, urgency is unavoidable if it is not attributable to any act or omission of the Authority and could not have been foreseen by the Authority.

Mini-Competition - Once a specific requirement (route) is identified by the Authority for

services under the Framework, the Authority may circulate a full specification to all the Providers on the Framework.

Providers will have a set period in which to submit their quotations for delivering the specific requirements as set out in the circulated specification. The Authority will issue its award criteria which will be used to award scores to Providers' quotations.

Routes may be awarded based on the most advantageous response (price and quality) or price only. The Harrow and Brent Transport Hub of the Authority that issues the specification will evaluate the quotations submitted by the Providers and then award the contract for the Provider that has the highest score or lowest price.

In the event the award criteria is both price and quality, then the price weighting shall range between 30% to 70% and the quality weighting shall range between 30% to 70%.

In the event the award is to be based on price only, if two or more bids received are within a maximum of £15 per day of each other, the Authority reserves the right not to allocate the route to the lowest bid. The Authority may then allocate the award based on the order of priority as follows:

I. reasonable distribution of routes among Service Providers

II. age of vehicle - newer vehicles preferred

III. fuel type - electric preferred over hybrid, hybrid preferred over petrol, petrol preferred over diesel

IV. vehicle capacity

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Contract 1

Suppliers (14)

- Amac Express Services
- CHEETAH LTD
- CLOVER CAR SERVICES LIMITED
- FAST TRAVEL SOLUTION LIMITED
- GOLDEN2DOT LTD
- GRAYS ESSEX LIMITED
- HARROW COMMUNITY TRANSPORT
- HATS Group Ltd
- ISLINGTON CAR SERVICE LTD
- LONDON TRAVEL SOLUTION LIMITED
- Mango Rides
- ONE2ONE CAR SERVICES LTD
- SIMPLAA UK LIMITED
- WEMBLEY HIRE LIMITED

Contract value

- £133,000,000 excluding VAT
- £159,000,000 including VAT

Above the relevant threshold

Date signed

1 August 2025

Contract dates

- 1 August 2025 to 31 July 2031
- Possible extension to 31 July 2033
- 8 years

Description of possible extension:

The first framework would be for a term of 3 years and the second framework would be for a term of 3 years with an option to extend by 2 years at the discretion of the Council, giving a total of 8 years

When re-opening in year 3, framework providers may be appointed based on their original submission or will have the option to submit a new tender, and new providers may submit to join the Open Framework. Providers will be re-ranked for the second framework.

Main procurement category

Services

CPV classifications

- 60170000 - Hire of passenger transport vehicles with driver

Contract locations

- UK - United Kingdom

Signed contract documents

[921RD Amac Express Services.pdf](#)

[913RD Cheetah Ltd.pdf](#)

[920RD Clover Car Services Limited.pdf](#)

[914RD Fast Travel Solution Limited.pdf](#)

[923RD Golden2dot Ltd.pdf](#)

[916RD Grays Essex Limited.pdf](#)

[910RD Harrow Community Transport.pdf](#)

[918RD HATS Group Ltd.pdf](#)

[917RD Islington Car Service Ltd.pdf](#)

[911RD London Travel Solution Limited.pdf](#)

[912RD One2one Cars Services Ltd.pdf](#)

[922RD SIMPLAA Uk Ltd.pdf](#)

[919RD Wembley Hire Limited.pdf](#)

[RD Mango Rides Limited.pdf](#)

Redacted Framework Agreement - Please note that the Framework Agreement associated with this notice has been redacted prior to publication.

The supplier's tender submission contains commercially sensitive information and there is an overriding public interest in it being withheld from publication. In accordance with the transparency provisions of Section 94 (1)(B) of the Procurement Act 2023, and following a public interest test, it has been determined that disclosure of this information would be inappropriate.

This decision reflects the nature of the Open Framework. When re-opening in year 3, framework providers may be appointed based on their original submission or will have the option to submit a new tender, and new providers may submit to join the Open Framework under substantially the same award criteria. Consequently, disclosure of the original tender submission could compromise the integrity and fairness of future procurement processes.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Suppliers

Amac Express Services

- Public Procurement Organisation Number: PWWW-3196-NYWD

223 Watford Road

Harrow

HA1 3UA

United Kingdom

Email: minicabs@amac-express.com

Website: <http://www.amac-express.com>

Region: UKI72 - Brent

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CHEETAH LTD

- Public Procurement Organisation Number: PVJT-8363-XTYV
- Companies House: 02005174

148 Manor Park Road

London

NW10 4JR

United Kingdom

Email: zain@cheetahcars.co.uk

Website: <http://www.cheetahcars.co.uk>

Region: UKI72 - Brent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CLOVER CAR SERVICES LIMITED

- Companies House: 08503315
- Public Procurement Organisation Number: PTBC-8969-LTTX

214 Blackfen Road

Sidcup

DA15 8PT

United Kingdom

Email: info@clovercars.com

Website: <http://www.clovercars.com>

Region: UKI51 - Bexley and Greenwich

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

FAST TRAVEL SOLUTION LIMITED

- Companies House: 15835121
- Public Procurement Organisation Number: PPVJ-1822-BBRT

264 Grasmere Avenue

London

HA9 8TW

United Kingdom

Email: fasttravelsolution@gmail.com

Website: <https://www.fastcarsairporttransfers.co.uk/>

Region: UKI72 - Brent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

GOLDEN2DOT LTD

- Companies House: 14725317
- Public Procurement Organisation Number: PVNW-4131-YYTG

Unit 14 Maple Court Waltham Road

Maidenhead

SL6 3LW

United Kingdom

Email: accounts@golden2dot.co.uk

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

GRAYS ESSEX LIMITED

- Companies House: 09779420
- Public Procurement Organisation Number: PPHL-1462-QQPJ

Art House

Maidenhead

SL6 7QU

United Kingdom

Email: accounts@graysessex.co.uk

Website: <http://graysessex.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

HARROW COMMUNITY TRANSPORT

- Companies House: 05456556
- Public Procurement Organisation Number: PZWM-2413-DLDV

The Lodge

Harrow

HA1 4HZ

United Kingdom

Email: admin@harrowct.org.uk

Website: <http://www.harrowct.org.uk>

Region: UKI74 - Harrow and Hillingdon

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

HATS Group Ltd

- Companies House: 3135655
- Public Procurement Organisation Number: PHVJ-2218-JPNG

C/O LSR Management Ltd, Unit C2A Comet Studios, De Havilland Court, Penn Street
Amersham

HP7 0PX

United Kingdom

Email: procurement@hatsgroup.com

Website: <http://www.hatsgroup.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

ISLINGTON CAR SERVICE LTD

- Public Procurement Organisation Number: PPHR-6182-CYPY

195 Holloway Road

London

N7 8DJ

United Kingdom

Email: info@islingtoncars.co.uk

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

LONDON TRAVEL SOLUTION LIMITED

- Companies House: 14247835
- Public Procurement Organisation Number: PDXZ-8725-HHVX

101 46, Station Road

Harrow

HA2 7SE

United Kingdom

Email: accounts@londontravelsolution.co.uk

Website: <http://londontravelsolution.co.uk>

Region: UKI74 - Harrow and Hillingdon

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Mango Rides

- Public Procurement Organisation Number: PNQP-2251-MDLJ

2 Lansdowne Building, Lansdowne Road,

Croydon

CR92ER

United Kingdom

Email: bookings@mangorides.co.uk

Website: <http://www.mangorides.co.uk>

Region: UKI62 - Croydon

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

ONE2ONE CAR SERVICES LTD

- Companies House: 13576598
- Public Procurement Organisation Number: PWLY-6487-HLVD

356 Harrow Road

Greater London

W9 2HT

United Kingdom

Email: info@one2onecars.com

Website: <http://www.one2onecars.com>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

SIMPLAA UK LIMITED

- Companies House: 11266835
- Public Procurement Organisation Number: PYRM-5315-WRJR

Office 8,

Harrow

HA1 1LJ

United Kingdom

Email: admin@simplaa.com

Website: <http://www.simplaa.com>

Region: UKI74 - Harrow and Hillingdon

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

WEMBLEY HIRE LIMITED

- Companies House: 09911343
- Public Procurement Organisation Number: PXPB-7631-JTBR

112 Wembley Park Drive

Wembley

HA9 8HS

United Kingdom

Email: hamidabbasi87@gmail.com

Website: <https://choicecarswembley.com>

Region: UKI72 - Brent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

London Borough of Harrow

- Public Procurement Organisation Number: PQRC-2343-GRQR

Forward Drive

Harrow

HA3 8FL

United Kingdom

Contact name: Martin Trim

Email: procurement@harrow.gov.uk

Website: <http://www.harrow.gov.uk>

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government