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Contract

Community Messaging

The Police & Crime Commissioner for Sussex

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-058065

Procurement identifier (OCID): ocds-h6vhtk-059e07

Published 19 September 2025, 11:56am

Scope

Reference

JPS1811

Description

provision of the 'In the Know' community messaging system used by both Surrey Police and Sussex Police for the purposes of community engagement.

Due to delays in internal discussions the contract was backdated to 01/03/2025 and will run on an annual renewal basis until 13/06/2028.

The Authority reserve the right to choose not to complete an annual renewal and terminate the agreement.

Contract 1

Supplier

- VISAV LTD.

Contract value

- £81,187.60 excluding VAT
- £97,425.12 including VAT

Below the relevant threshold

Date signed

23 June 2025

Contract dates

- 23 June 2025 to 13 June 2028
- 2 years, 11 months, 21 days

Main procurement category

Services

CPV classifications

- 32570000 - Communications equipment
- 72222300 - Information technology services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

VISAV LTD.

- Companies House: 04511143
- Public Procurement Organisation Number: PYYV-4492-XYJP

Sherwood Business Centre

Sherwood Nottingham

NG5 2GA

United Kingdom

Email: chris@visav.co.uk

Website: <http://www.neighbourhoodalert.co.uk>

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

The Police & Crime Commissioner for Sussex

- Public Procurement Organisation Number: PPLN-2959-YWYQ

Sackville House, Brooks Close

Lewes

BN7 2FZ

United Kingdom

Email: JointProcurementService@Surrey.Police.UK

Region: UKJ22 - East Sussex CC

Organisation type: Public authority - sub-central government