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Contract

## **Provision of Digital TV Maintenance Services**

West Dunbartonshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-057959

Procurement identifier (OCID): ocds-h6vhtk-052910

Published 19 September 2025, 9:18am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

West Dunbartonshire Council

16 Church Street

Dumbarton

G82 1QL

#### **Contact**

Ellie Street

#### **Email**

[corporate.procurement@west-dunbarton.gov.uk](mailto:corporate.procurement@west-dunbarton.gov.uk)

#### **Telephone**

+44 1389737000

#### **Country**

United Kingdom

**NUTS code**

UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

**Internet address(es)**

Main address

<http://www.west-dunbarton.gov.uk/business/suppliers/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00153](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00153)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Digital TV Maintenance Services

Reference number

2425-48

**II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

West Dunbartonshire Council (the Council) is committed to delivering a high-quality repairs and maintenance service together with delivering capital projects, which ensures that all its housing, operational and non-operational properties are well maintained at a reasonable cost, providing value for money, are sustainable and are kept in a good and safe state of repair. This also ensures that the Council are extending the useful life of an asset and increase the market value of the Council's assets.

Renewal of the existing contract for the provision of Digital TV Maintenance Services, to attend to faults and repair existing systems and replacement were deemed appropriate.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,000,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 32270000 - Digital transmission apparatus
- 32324600 - Digital-TV boxes
- 92224000 - Digital television

### **II.2.3) Place of performance**

NUTS codes

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire area.

### **II.2.4) Description of the procurement**

West Dunbartonshire Council (the Council) is committed to delivering a high-quality repairs and maintenance service together with delivering capital projects, which ensures that all its housing, operational and non-operational properties are well maintained at a reasonable cost, providing value for money, are sustainable and are kept in a good and safe state of repair. This also ensures that the Council are extending the useful life of an asset and increase the market value of the Council's assets.

Renewal of the existing contract for the provision of Digital TV Maintenance Services, to attend to faults and repair existing systems and replacement were deemed appropriate.

#### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery/Methodology / Weighting: 13.5

Quality criterion - Name: Contract Monitoring and Management / Weighting: 6

Quality criterion - Name: Staffing Project Team Structure / Weighting: 4.5

Quality criterion - Name: Business Continuity / Weighting: 1.5

Quality criterion - Name: Additional Social Benefits / Weighting: 4.5

Price - Weighting: 70

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-028554](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MRM Electrical Solutions Ltd

1 Maiden Street

Newcastle upon Tyne

NE4 7AQ

Telephone

+44 7707927492

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.mrm-solutions.com/about-us>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:810693)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Dumbarton Sheriff Court and Justice of Peace Court

Sheriff Court House, Church Street

Dumbarton

G82 1QL

Country

United Kingdom