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Contract

Provision of Digital TV Maintenance Services

West Dunbartonshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-057959

Procurement identifier (OCID): ocds-h6vhtk-052910

Published 19 September 2025, 9:18am

Section I: Contracting authority

I.1) Name and addresses

West Dunbartonshire Council

16 Church Street

Dumbarton

G82 1QL

Contact

Ellie Street

Email

corporate.procurement@west-dunbarton.gov.uk

Telephone

+44 1389737000

Country

United Kingdom

NUTS code

UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Internet address(es)

Main address

<http://www.west-dunbarton.gov.uk/business/suppliers/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00153

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Digital TV Maintenance Services

Reference number

2425-48

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

West Dunbartonshire Council (the Council) is committed to delivering a high-quality repairs and maintenance service together with delivering capital projects, which ensures that all its housing, operational and non-operational properties are well maintained at a reasonable cost, providing value for money, are sustainable and are kept in a good and safe state of repair. This also ensures that the Council are extending the useful life of an asset and increase the market value of the Council's assets.

Renewal of the existing contract for the provision of Digital TV Maintenance Services, to attend to faults and repair existing systems and replacement were deemed appropriate.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 32270000 - Digital transmission apparatus
- 32324600 - Digital-TV boxes
- 92224000 - Digital television

II.2.3) Place of performance

NUTS codes

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire area.

II.2.4) Description of the procurement

West Dunbartonshire Council (the Council) is committed to delivering a high-quality repairs and maintenance service together with delivering capital projects, which ensures that all its housing, operational and non-operational properties are well maintained at a reasonable cost, providing value for money, are sustainable and are kept in a good and safe state of repair. This also ensures that the Council are extending the useful life of an asset and increase the market value of the Council's assets.

Renewal of the existing contract for the provision of Digital TV Maintenance Services, to attend to faults and repair existing systems and replacement were deemed appropriate.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery/Methodology / Weighting: 13.5

Quality criterion - Name: Contract Monitoring and Management / Weighting: 6

Quality criterion - Name: Staffing Project Team Structure / Weighting: 4.5

Quality criterion - Name: Business Continuity / Weighting: 1.5

Quality criterion - Name: Additional Social Benefits / Weighting: 4.5

Price - Weighting: 70

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-028554](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 September 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MRM Electrical Solutions Ltd

1 Maiden Street

Newcastle upon Tyne

NE4 7AQ

Telephone

+44 7707927492

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.mrm-solutions.com/about-us>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:810693)

VI.4) Procedures for review

VI.4.1) Review body

Dumbarton Sheriff Court and Justice of Peace Court

Sheriff Court House, Church Street

Dumbarton

G82 1QL

Country

United Kingdom