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Award

Integrated Community Equipment Services

London Borough of Camden

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057926

Procurement identifier (OCID): ocds-h6vhtk-059db6 ([view related notices](#))

Published 18 September 2025, 11:37pm

Scope

Description

Provision of community equipment to support independence, hospital discharge, and care at home for adults and children. Includes supply, maintenance, and collection of items.

Contract 1. Integrated Community Equipment Service

Supplier

- PROVIDE CARE SOLUTIONS LIMITED

Contract value

- £10,327,560 excluding VAT
- £12,393,070 including VAT

Above the relevant threshold

Earliest date the contract will be signed

19 September 2025

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- Possible extension to 21 September 2028
- 3 years

Description of possible extension:

An additional 12 months may be enacted, subject to satisfactory performance, to allow sufficient time for the planning of the future commissioning intentions for the service in a very restricted market.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI31 - Camden and City of London
-

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The Council has a statutory duty to provide the integrated community equipment service pursuant to the Care Act 2014. The existing provider notified the Council that they were being placed into liquidation and would cease trading, and therefore cease providing these services to the Council. Due to the short notice provided by the incumbent provider it is impossible to commission a new contract within the relevant timescales and ensure

continuity of service. It is necessary for the Council to urgently award a replacement contract to secure continuity of these critical statutory services in Camden. The Council has considered all options and have concluded that due to this extreme urgency a directly awarded contract under Section 41 and paragraphs 13 and 14 of Schedule 5 of the Procurement Act 2023 to Provide Care Solutions Limited should be made.

Supplier

PROVIDE CARE SOLUTIONS LIMITED

- Companies House: 04331279
- Public Procurement Organisation Number: PQTJ-4888-HQGL

900 The Crescent Colchester Business Park

Colchester

CO4 9YQ

United Kingdom

Email: provide.businessdevelopment@nhs.net

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Integrated Community Equipment Service

Contracting authority

London Borough of Camden

- Public Procurement Organisation Number: PZXL-5842-VBBG

Town Hall, Judd Street

London

WC1H 9JE

United Kingdom

Email: procurement@camden.gov.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government