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Planning

Waythrough/SLaM Crisis House

South London and Maudsley NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-057865

Procurement identifier (OCID): ocids-h6vhtk-059d91

Published 18 September 2025, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

South London and Maudsley NHS Foundation Trust

Bethlem Royal Hospital

Beckenham

BR3 3BX

Contact

Charlotte Facer

Email

charlotte.facer3@nhs.net

Telephone

+44 7725483774

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.slam.nhs.uk>

Buyer's address

<https://www.health-family.force.com/s/Welcome>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Waythrough/SLaM Crisis House

II.1.2) Main CPV code

- 85144000 - Residential health facilities services

II.1.3) Type of contract

Services

II.1.4) Short description

South London and Maudsley NHS Foundation Trust (SLaM) intends to follow the Most Suitable Provider Process to award Waythrough the contract to deliver the “Waythrough/SLaM Crisis House” project. This contract involves the operation of a six-bed, 24/7 adult recovery house, providing a therapeutic alternative to Emergency Department attendance or inpatient admission for adults in crisis across Croydon, Lambeth, Southwark, and Lewisham.

Following the Most Suitable Provider Process will ensure continuity and efficiency of the existing adult recovery house already run by Waythrough in Lewisham, which will be relocated to Croydon. Waythrough staff have been working with SLaM to deliver this model for over two years; they are embedded in the Trust’s governance processes and clinical systems, are familiar with the Trust’s procedures and protocols, and have established ways of working and relationships with the Trust’s clinical teams. Following this process will ensure seamless operation and avoid causing a gap in provision for our service users and carers.

The Trust is awarding the contract for two years to consolidate the recovery house provision without disrupting patient care and plans to review in totality thereafter. The current adult recovery house provision has beds ringfenced for the Lewisham N2 Pilot from Autumn 2025. As this model is live and there is significant utilisation and demand for trust-wide adult recovery house services, it would be disruptive to patient care to follow a full procurement process and would cause a gap in critical provision. SLaM has conducted a comprehensive review of the current adult recovery house provided by Waythrough, in addition to a market review. The findings of these reviews provide SLaM with confidence that this is the most suitable supplier.

II.1.5) Estimated total value

Value excluding VAT: £1,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This is a Provider Selection Regime (PSR) intended approach notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.'

II.2.14) Additional information

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II.3) Estimated date of publication of contract notice

18 September 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No