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Contract

Adult Hearing Service (non Complex) / Audiology

NHS Staffordshire and Stoke-on-Trent Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-057748

Procurement identifier (OCID): ocids-h6vhtk-059d3d

Published 18 September 2025, 2:31pm

Section I: Contracting authority

I.1) Name and addresses

NHS Staffordshire and Stoke-on-Trent Integrated Care Board

Stafford Education & Enterprise Park, Weston Road,

Stafford

ST18 0BF

Contact

Emma Hardman

Email

emma.hardman1@nhs.net

Telephone

+44 1772214283

Country

United Kingdom

Region code

UKG23 - Stoke-on-Trent

NHS Organisation Data Service

QNC

Internet address(es)

Main address

<https://staffsstoke.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Hearing Service (non Complex) / Audiology

Reference number

CMT-1382

II.1.2) Main CPV code

- 85121240 - ENT or audiologist services

II.1.3) Type of contract

Services

II.1.4) Short description

Adult hearing services (Audiology) providing support for adults experiencing hearing and communication difficulties who feel that they might benefit from a hearing assessment and rehabilitation, including the option of trying hearing aids with aftercare and support. Ensuring accessibility for the population of Staffordshire and Stoke-on-Trent Integrated Care Board.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £116,432

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG23 - Stoke-on-Trent
- UKG24 - Staffordshire CC

II.2.4) Description of the procurement

Adult hearing services (Audiology) providing support for adults experiencing hearing and communication difficulties who feel that they might benefit from a hearing assessment and rehabilitation, including the option of trying hearing aids with aftercare and support.

The ICB is intending to award a contract to an existing provider following direct award process C, where the existing provider is satisfying the existing contract and will likely satisfy the proposed new contract, and the contract is not changing considerably.

This is a zero based contract based on activity and local prices. The contract expenditure for 2024/25 was £116,432. Based on this, this award is for the 2025/26 bringing the lifetime value of the contract to the value of c. £116,432

The dates between which the services are intended to be provided are: 01/10/2025 to 30/09/2026.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of this contract is subject to The Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

CMT-1382

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Outside Clinic Limited

Stirling House 10 Viscount Way, South Marston Industrial Estate

Swindon

SN3 4TN

Country

United Kingdom

NUTS code

- UKK14 - Swindon

Companies House

02788492

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £116,432

Total value of the contract/lot: £116,432

Section VI. Complementary information

VI.3) Additional information

Details of the award decision-makers:

NHS SSOT ICB Finance & Procurement Committee 5th of August 2025

- detail of any declared conflicts or potential conflicts of interest of individuals making the decision and how these were managed:

There were no conflicts noted and the process for managing was as per what I included in the committee's terms of reference, i.e. Any conflicts of interest were managed in line with Regulation 21. Ongoing checks were made, and continued to be made and any people identified with a conflict would be removed from the process and referenced in the main report.

- relative importance of the key criteria that the relevant authority used to make a decision, the rationale for the relative importance of the key criteria, and the rationale for choosing the provider with reference to the key criteria.:

Equal weighting and prioritisation was given to each of the key criteria as all criteria deemed to be of equal importance when considering the direct award. Based on the key criteria, providers were each deemed to be delivering the service to a satisfactory standard and would likely continue to deliver the service to a satisfactory standard during the period covered by this direct award.

For the avoidance of doubt, the provisions of the PCR 2015 and the Procurement Act 2023 do not apply to this award. The standstill period begins on the day after publication of this notice.

Representation by providers must be made to the relevant authority (governance@staffsstoke.nhs.uk) by midnight of 1st October 2025. This contract has not yet formally been awarded; this notice serves as an Intention to Award under the Provider Selection Regime.

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire and Stoke-on-Trent Integrated Care Board

Stafford Education & Enterprise Park Weston Road

Stafford

ST18 OBF

Email

governance@staffsstoke.nhs.uk

Country

United Kingdom