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Award

## **Universal Information, Advice & Guidance Service**

Warrington Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057735

Procurement identifier (OCID): ocds-h6vhtk-050fe9 ([view related notices](#))

Published 18 September 2025, 2:20pm

### **Scope**

### **Reference**

DN773879

### **Description**

Warrington Borough Council is commissioning community advice services for the supply of:

- Legal, Debt and Housing Advice Services (core service)
- Outreach Service (eg. GP surgeries, Children's Centres, Community settings).

The Service has a physical presence in Warrington to deliver the face to face work as detailed in the service specification. The service is to be provided in a manner that enables access, especially to those groups who do not traditionally access town centre based provisions. The service will be delivered from relevant and accessible venues. The council are working with a single provider who can deliver all aspects of the above contract.

The service will:

- provide a single point of access for information advice and guidance services.
- reduce direct costs, whilst maintaining quality.
- modernise the approach of delivering information advice and guidance services in Warrington.
- promote the provision of self-help and online information, advice and guidance.

Aside from the core contract there are additional elements to deliver the following separate services:

- Domestic Abuse Worker
  - Macmillan Benefits Advice and Welfare Service
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## **Contract 1**

### **Supplier**

- WARRINGTON DISTRICT CITIZENS ADVICE BUREAU

### **Contract value**

- £3,800,000 excluding VAT
- £4,560,000 including VAT

Above the relevant threshold

**Award decision date**

18 September 2025

**Date assessment summaries were sent to tenderers**

18 September 2025

**Standstill period**

- End: 29 September 2025
- 8 working days

**Earliest date the contract will be signed**

17 October 2025

**Contract dates (estimated)**

- 1 December 2025 to 30 November 2030
- Possible extension to 30 November 2035
- 10 years

Description of possible extension:

5 x 12 month optional extensions

**Main procurement category**

## Services

### **CPV classifications**

- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312400 - Welfare services not delivered through residential institutions

### **Contract locations**

- UKD61 - Warrington

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## **Information about tenders**

- 1 tender received
- 1 tender assessed in the final stage:
  - 1 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

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## Supplier

### **WARRINGTON DISTRICT CITIZENS ADVICE BUREAU**

- Companies House: 04416167
- Public Procurement Organisation Number: PJDV-3633-BPQD

The Gateway

Warrington

WA1 1SR

United Kingdom

Email: [admin@warrington.cabnet.org.uk](mailto:admin@warrington.cabnet.org.uk)

Website: <http://www.cawarrington.org.uk>

Region: UKD61 - Warrington

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

## **Contracting authority**

### **Warrington Borough Council**

- Public Procurement Organisation Number: PBVX-8195-NXYW

Warrington Borough Council

Warrington

WA1 1UH

United Kingdom

Email: [centralprocurement@warrington.gov.uk](mailto:centralprocurement@warrington.gov.uk)

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government