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Award

## **Void Cleaning Services**

Connexus Homes Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057727

Procurement identifier (OCID): ocds-h6vhtk-05512d ([view related notices](#))

Published 18 September 2025, 2:05pm

## **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

## **Scope**

## **Description**

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

The contract will be split into two lots across Shropshire and Herefordshire. On estimate Connexus currently aim for 600 void properties a year.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=981240930>

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## **Lot 1. Void Cleaning Shropshire**

### **Description**

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers across Shropshire. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers. Connexus aims to reduce turnaround times between tenancies, enhance the presentation and hygiene standards of our homes, and ensure new customers can move into properties that meet our expectations for cleanliness and comfort. This is important to improve customer satisfaction and make best use of our housing stock by minimising delays.

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## **Contract 1. Void Cleaning Shropshire**

### **Lots**

Lot 1. Void Cleaning Shropshire

**Supplier**

- Superclean (UK) Limited

**Contract value**

- £169,764 including VAT

Above the relevant threshold

**Award decision date**

18 September 2025

**Date assessment summaries were sent to tenderers**

18 September 2025

**Standstill period**

- End: 3 September 2025
- 0 working days

**Earliest date the contract will be signed**

30 September 2025

### **Contract dates (estimated)**

- 28 October 2025 to 28 October 2027
- Possible extension to 28 October 2029
- 4 years, 1 day

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further one year, plus one year based on satisfactory annual performance reviews.

### **Main procurement category**

Services

### **CPV classifications**

- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services

### **Contract locations**

- UKG22 - Shropshire CC
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## **Contract 2. Void Cleaning Herefordshire**

## **Lots**

Lot 1. Void Cleaning Shropshire

## **Supplier**

- Superclean (UK) Limited

## **Contract value**

- £205,272 including VAT

Above the relevant threshold

## **Award decision date**

18 September 2025

## **Date assessment summaries were sent to tenderers**

18 September 2025

## **Standstill period**

- End: 3 September 2025
- 0 working days

## **Earliest date the contract will be signed**

30 September 2025

### **Contract dates (estimated)**

- 28 October 2025 to 28 October 2027
- Possible extension to 28 October 2029
- 4 years, 1 day

#### Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further one year, plus one year based on satisfactory annual performance reviews.

### **Main procurement category**

Services

### **CPV classifications**

- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services

### **Contract locations**

- UKG11 - Herefordshire, County of
-

## Information about tenders

### Lot 1. Void Cleaning Shropshire

- 25 tenders received
- 19 tenders assessed in the final stage:
  - 11 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 18 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### Superclean (UK) Limited

- Companies House: 03819244

Building 342, Rushock Trading Estate

Droitwich

WR9 0NR

United Kingdom

Contact name: Graham Hill

Telephone: 01299 250999

Email: [info@supercleanuk.co.uk](mailto:info@supercleanuk.co.uk)

Region: UKG12 - Worcestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Void Cleaning Shropshire

Contract 2. Void Cleaning Herefordshire

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## **Contracting authority**

### **Connexus Homes Limited**

- Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW



United Kingdom

Contact name: Ashanti Beckwith

Telephone: 03332313233

Email: [ashanti.beckwith@connexus-group.co.uk](mailto:ashanti.beckwith@connexus-group.co.uk)

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government