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Contract

Warm Homes

East Lindsey District Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057598

Procurement identifier (OCID): ocds-h6vhtk-05093d ([view related notices](#))

Published 18 September 2025, 10:34am

Scope

Description

The works will be located across Boston Borough Council, East Lindsey District Council and South Holland District Council.

Each property must receive a pre and post works Energy Performance Certificate (EPC) which is uploaded to the Open EPC Register. The Council's in-house team of Domestic Energy Assessors will support the undertaking of some of these.

Each property must be subject to a whole-house assessment. Retrofit Plans will then be submitted to the Council for offers to be made to clients. Once provisional agreements are made on the measures to go forward, technical surveys will need to be undertaken alongside any design work e.g. External Wall Insulation. Once complete, batch applications for measures are sent to the Department for Energy Security and Net Zero for approval. Once these are approved, Instructions to Proceed are issued to the Contractors.

Contract 1. Warm Homes

Supplier

- SURESERVE ENERGY SERVICES UK LIMITED

Contract value

- £5,556,941.40 excluding VAT
- £6,668,329.68 including VAT

Above the relevant threshold

Date signed

20 August 2025

Contract dates

- 20 August 2025 to 7 July 2028
- Possible extension to 7 July 2030
- 4 years, 10 months, 19 days

Description of possible extension:

Potential for 2-year extension, subject to Grant funding being received.

Main procurement category

Works

CPV classifications

- 45320000 - Insulation work
- 71315000 - Building services

Contract locations

- UKF - East Midlands (England)

Key performance indicators

Name	Description
Trustmark 1	A Trustmark PAS 2035 Project must be created in the Trustmark Data Warehouse for each home accepted as part of each batch within four weeks of the batch approval date
Trustmark 2	All Trustmark lodgement must be made within 6 weeks of works being completed and each Trustmark PAS 2035 Project must be closed within 6 weeks of works being completed for the household. Any variation will be deemed unacceptable and funding for those homes/measures may be clawed back
Assessment	All properties referred to the contractor should have an initial assessment scheduled within two weeks of the referral or be sent back to the Council
Retrofit Plans	All Retrofit Plans should be returned within two weeks of the initial assessment being undertaken

Name	Description
Technical Survey	Contractors will have a maximum period of four weeks between a technical survey being instructed and full cost assurance being provided to the Council, failure to provide this will result in the council seeking to recover lost cost.

Signed contract documents

[ELDC_ToE_Warm_Homes_Red_Redacted.pdf](#)

[Appendix_D-__NEC4_ECC_-_Warm_Homes_Redacted.pdf](#)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

SURESERVE ENERGY SERVICES UK LIMITED

- Companies House: SC390210
- Public Procurement Organisation Number: PXWL-7936-XDPL

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

United Kingdom

Email: sesuk.bidteam@sureserve.co.uk

Website: <https://www.sureserve.co.uk/sureserve-energy-services/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Warm Homes

Contracting authority

East Lindsey District Council

- Public Procurement Organisation Number: PGXY-2191-CRQN

The Hub, Mareham Road

Horncastle

LN9 6PH

United Kingdom

Email: procurement@pspsl.co.uk

Region: UKF30 - Lincolnshire

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

PUBLIC SECTOR PARTNERSHIP SERVICES LTD

Summary of their role in this procurement: Provide procurement advice/support

- Companies House: 07289357
- Public Procurement Organisation Number: PHBH-6448-LMYZ

2 New Bailey, 6 Stanley Street

Salford

M3 5GS

United Kingdom

Email: procurement@pspsl.co.uk

Region: UKD34 - Greater Manchester South West

Contact organisation

Contact PUBLIC SECTOR PARTNERSHIP SERVICES LTD for any enquiries.