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Planning

Technology Products and Associated Services 3

Crown Commercial Service

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

RM6398

Description

This framework will allow the purchase of off the Shelf (CotS) Hardware (Technology Products), Software, and the required Associated Services:

For Hardware this may be:

Laptops, Mobiles, Tablets, desktop computers, smartphones, all peripherals, monitors, printers, scanners, radio frequency identification equipment and human interface devices, etc collectively broadly described as End User Computing;

Servers, storage, switches, hubs, routers, back up devices, high performance computing,

cloud linkage infrastructure, networking or security related hardware etc broadly described as Infrastructure Hardware

Multifunction devices (MFD) such as print devices, as well as mobile devices such as smartphones, tablets, dongles and Wireless Routers (MiFi) and accessories.

Tactical Communication Systems: Specialised military grade tactical communication and information systems, including Hardware, software and services.

Assistive Technology or Technology Enabled Care: These products leverage various technologies to enhance safety, convenience, communication, and health management within a home environment.

Hardware can be purchased in combination, outright, delivered as a service, leased, or as a utility model but will all be considered physical devices.

The hardware offering will align to Carbon Net Zero, Sustainability and Circular IT objectives with the framework providing the ability to provide new or refurbished devices.

For Software this may be:

Software including but not limited to; commercial off the shelf software (COTS), open source software software licences.

Software can be purchased full box or under subscription.

Associated Services

Are typically in conjunction with or in the support of hardware and software and could be; design, implementation, end user support, continuation of associated services, support and maintenance, build, imaging, warranty, service desk, installation, project management, training, leasing, security management, asset management, network infrastructure management, device as a service, recycling, disposal, data cleansing etc.

Recycling services and extended / non OEM support will be available as part of this to extend life or ensure optimal disposal aligned to CNZ, Sustainability and circular IT objectives.

Scope will be finalised after market engagement.

Commercial tool

Establishes a framework

Total value (estimated)

- £20,000,000,000 excluding VAT
- £24,000,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 July 2027 to 30 July 2031
- Possible extension to 1 August 2031
- 4 years, 2 days

Main procurement category

Goods

CPV classifications

- 30200000 - Computer equipment and supplies
- 48000000 - Software package and information systems
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50312000 - Maintenance and repair of computer equipment
- 50312100 - Maintenance and repair of mainframe computers
- 50312110 - Maintenance of mainframe computers

- 50312200 - Maintenance and repair of minicomputers
- 50312210 - Maintenance of minicomputers
- 50312220 - Repair of minicomputers
- 50312300 - Maintenance and repair of data network equipment
- 50312310 - Maintenance of data network equipment
- 50312320 - Repair of data network equipment
- 50312400 - Maintenance and repair of microcomputers
- 50312410 - Maintenance of microcomputers
- 50312420 - Repair of microcomputers
- 50320000 - Repair and maintenance services of personal computers
- 50321000 - Repair services of personal computers
- 50323000 - Maintenance and repair of computer peripherals
- 50323100 - Maintenance of computer peripherals
- 50323200 - Repair of computer peripherals
- 50324000 - Support services of personal computers
- 50324100 - System maintenance services
- 50324200 - Preventive maintenance services
- 50330000 - Maintenance services of telecommunications equipment
- 50331000 - Repair and maintenance services of telecommunications lines
- 50332000 - Telecommunications-infrastructure maintenance services
- 50333000 - Maintenance services of radio-communications equipment
- 50340000 - Repair and maintenance services of audio-visual and optical equipment
- 50342000 - Repair and maintenance services of audio equipment

- 50343000 - Repair and maintenance services of video equipment
- 51000000 - Installation services (except software)
- 51610000 - Installation services of computers and information-processing equipment
- 51611000 - Installation services of computers
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 51620000 - Installation services of office equipment
- 72000000 - IT services: consulting, software development, Internet and support
- 72100000 - Hardware consultancy services
- 72110000 - Hardware selection consultancy services
- 72120000 - Hardware disaster-recovery consultancy services
- 72130000 - Computer-site planning consultancy services
- 72140000 - Computer hardware acceptance testing consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services
- 72200000 - Software programming and consultancy services
- 72210000 - Programming services of packaged software products
- 72212732 - Data security software development services
- 72220000 - Systems and technical consultancy services
- 72222000 - Information systems or technology strategic review and planning services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72223000 - Information technology requirements review services
- 72224000 - Project management consultancy services

- 72224100 - System implementation planning services
- 72224200 - System quality assurance planning services
- 72225000 - System quality assurance assessment and review services
- 72226000 - System software acceptance testing consultancy services
- 72227000 - Software integration consultancy services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

30 September 2026

Engagement process description

RM6398 TePAS 3 webpage : <https://www.crowncommercial.gov.uk/agreements/RM6398>

We shall be holding our first supplier event at TechUK on the 20th October 2025. We shall discuss the existing agreement and gather supplier feedback to help us build the future agreement.

We will also be conducting customer webinars. These dates will be confirmed shortly.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

31 January 2027

Contracting authority

Crown Commercial Service

- Public Procurement Organisation Number: PBZB-4962-TVLR

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Organisation type: Public authority - central government