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Contract

## **Provision of Chiller Maintenance for British Embassy Doha**

Foreign, Commonwealth and Development Office

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057533

Procurement identifier (OCID): ocds-h6vhtk-059cb7

Published 18 September 2025, 6:50am

### **Scope**

### **Reference**

CPG 1009/2025

### **Description**

The tender is for the provision of maintenance services to the existing chillers at the British Embassy Doha.

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## **Contract 1**

### **Supplier**

- Carrier Solutions Contracting and Trading Services WLL

### **Contract value**

- 144480 QAR excluding VAT
- 144480 QAR including VAT

Below the relevant threshold

### **Date signed**

28 April 2025

### **Contract dates**

- 1 May 2025 to 30 April 2027
- Possible extension to 30 April 2028
- 3 years

Description of possible extension:

Contract can be extended for one year.

### **Main procurement category**

Services

## Options

The right to additional purchases while the contract is valid.

There is an option to repair for issues not included in the maintenance contract such as replacement of broken parts.

## CPV classifications

- 79993100 - Facilities management services
- 50730000 - Repair and maintenance services of cooler groups

## Key performance indicators

Name	Description	Reporting frequency
Adherence to Scheduled Preventive Maintenance and Reporting	Keep a record or maintenance log of visits and activities for proper documentation that needs to be signed off by both the Authority and the Contractor. A performance review may be carried out to verify compliance and ensure any skipped or delayed visits or tasks are noted and addressed.	3 months

<b>Name</b>	<b>Description</b>	<b>Reporting frequency</b>
Chiller System Performance and Uptime	An agreed monitoring system of downtime by the Authority and Contractor should be implemented, indicating the number of downtime hours of the chiller units. In the event of unplanned downtime, the supplier should create downtime logs containing a root cause analysis for any failures or disruptions, as well as the steps taken by the supplier to resolve the issued and/or action taken to prevent it from happening again.	3 months
Response Time for Emergency Call outs	Track actual response times using work order logs to be signed by both parties. The contractor shall maintain detailed reports as identified in the service level agreement.	3 months

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## Procedure

### Procedure type

Below threshold - limited competition

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## Supplier

### Carrier Solutions Contracting and Trading Services WLL

4th Floor, Office 407 Al Manar Building

B Ring Road, Doha

23500

Qatar

Email: [carrierqatar@carrier.com](mailto:carrierqatar@carrier.com)

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Foreign, Commonwealth and Development Office

- Public Procurement Organisation Number: PXRR-8771-PHVX

King Charles Street

London

SW1A 2AH

United Kingdom

Email: [MNLProcurement@fcdo.gov.uk](mailto:MNLProcurement@fcdo.gov.uk)

Website:

<https://www.gov.uk/government/organisations/foreign-commonwealth-development-office>

Region: UKI32 - Westminster

Organisation type: Public authority - central government