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Award

## **Docklands Light Railway Technical Support and Spares Agreement**

Transport for London

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057433

Procurement identifier (OCID): ocds-h6vhtk-05817c ([view related notices](#))

Published 17 September 2025, 3:35pm

### **Scope**

#### **Description**

Technical support and spares provision for the signalling system deployed on the Docklands Light Railway network.

The Contract length will be 3 years with an option to extend by up to 1 year.

The scope of the Service provisions includes:

- Hitachi technical office support
- Seltrac Failure Notice investigations
- Maintenance support
- System Monitoring
- Technical Training and Mentoring
- Spares and Repairs Service

- Asset life roadmap support
  - Obsolescence management support
  - Cyber security provisions.
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## **Contract 1. Docklands Light Railway Technical Support and Spares Agreement**

### **Supplier**

- HITACHI RAIL GTS UK LIMITED

### **Contract value**

- £3,574,097 excluding VAT
- £4,288,916.40 including VAT

Above the relevant threshold

### **Award decision date**

5 September 2025

### **Standstill period**

- End: 26 September 2025

- 8 working days

### **Earliest date the contract will be signed**

30 September 2025

### **Contract dates (estimated)**

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2029
- 4 years, 1 day

Description of possible extension:

There is currently an ongoing wider business strategy to develop a signalling framework. The proposed framework will cover the services provided by this Contract within the framework maintenance scope. The option to extend will be used in the event the framework is delayed.

### **Main procurement category**

Services

### **Options**

The right to additional purchases while the contract is valid.

- Additional Seltrac Failure Notice (SFNs) Investigations:

The Contract includes a number of SFN investigation as part of the core services however as an optional service, additional SFN investigation can be purchased from the Supplier.

- Sub-System Technical Specialist Engineer:

As an optional service, subsystem technical specialist engineers can provide expert consultation in their respective technical domains, which may include hardware and software design, systems engineering, System Operations (SysOps), Data Communications System (DCS), tools development, Independent Verification and Validation Qualification (IVVQ), safety engineering, and technical compliance.

- Technical training and monitoring:

Optional service if required for staff training on the supplier designed and deployed signalling system and associated sub-systems used on the network.

Additional options may also include but are not limited to:

- Delivery of Cyber Security Patching
- Software Support
- Design Support.

## **CPV classifications**

- 50220000 - Repair, maintenance and associated services related to railways and other equipment

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England

- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## Procedure

### Procedure type

Direct award

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## Supplier

### HITACHI RAIL GTS UK LIMITED

- Companies House: 03132438
- Public Procurement Organisation Number: PZJZ-4459-WXGL

Quadrant House 4 Thomas More Square

London

E1W 1YW

United Kingdom

Email: [uk-gts-opp@urbanandmainlines.com](mailto:uk-gts-opp@urbanandmainlines.com)

Website: <https://www.hitachirail.com/>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Docklands Light Railway Technical Support and Spares Agreement

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## **Contracting authority**

### **Transport for London**

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: [BSFAribaAdministration@tfl.gov.uk](mailto:BSFAribaAdministration@tfl.gov.uk)

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government