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Award

Contract for the provision of supported living services to Adults with a learning disability - Felthorpe

Norfolk County Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057405

Procurement identifier (OCID): ocds-h6vhtk-059c68 ([view related notices](#))

Published 17 September 2025, 3:05pm

Scope

Description

Contract for the provision of supported living services for Adults with a learning disability - Felthorpe.

Contract 1. Contract for the provision of supported living services for Adults with a learning disability - Felthorpe

Supplier

- CALM FUTURES LTD

Contract value

- £1,172,965 excluding VAT
- £1,172,965 including VAT

Above the relevant threshold

Earliest date the contract will be signed

22 September 2025

Contract dates (estimated)

- 22 September 2025 to 31 March 2029
- 3 years, 6 months, 9 days

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Options to commission tailored care and support packages depending on individual client needs following regular reviews

CPV classifications

- 85311000 - Social work services with accommodation

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

Direct award required based on extreme and unavoidable urgency following the termination of previous contract and the need to ensure continued care and support to vulnerable individuals.

Supplier

CALM FUTURES LTD

- Companies House: 13246209
- Public Procurement Organisation Number: PJMB-9587-VZCW

Unit 17 Little Braxted Hall Witham Road

Witham

CM8 3EU

United Kingdom

Email: abetts@calmfutures.co.uk

Website: <http://www.calmfutures.co.uk>

Region: UKH36 - Heart of Essex

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Contract for the provision of supported living services for Adults with a learning disability - Felthorpe

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government