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Planning

Technology Products and Associated Services 3

Crown Commercial Service

UK2: Preliminary market engagement notice - Procurement Act 2023 - <u>view information</u> <u>about notice types</u>

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Scope

Reference

RM6398

Description

This framework will allow the purchase of off the Shelf (CotS) Hardware (Technology Products), Software, and the required Associated Services:

For Hardware this may be:

Laptops, Mobiles, Tablets, desktop computers, smartphones, all peripherals, monitors, printers, scanners, radio frequency identification equipment and human interface devices, etc collectively broadly described as End User Computing;

Servers, storage, switches, hubs, routers, back up devices, high performance computing,

cloud linkage infrastructure, networking or security related hardware etc broadly described as Infrastructure Hardware

Multifunction devices (MFD) such as print devices, as well as mobile devices such as smartphones, tablets, dongles and Wireless Routers (MiFi) and accessories.

Tactical Communication Systems: Specialised military grade tactical communication and information systems, including Hardware, software and services.

Assistive Technology or Technology Enabled Care: These products leverage various technologies to enhance safety, convenience, communication, and health management within a home environment.

Hardware can be purchased in combination, outright, delivered as a service, leased, or as a utility model but will all be considered physical devices.

The hardware offering will align to Carbon Net Zero, Sustainability and Circular IT objectives with the framework providing the ability to provide new or refurbished devices.

For Software this may be:

Software including but not limited to; commercial off the shelf software (COTS), open source software software licences.

Software can be purchased full box or under subscription.

Associated Services

Are typically in conjunction with or in the support of hardware and software and could be; design,implementation, end user support, continuation of associated services, support and maintenance, build, imaging, warranty, service desk, installation, project management, training, leasing, security management, asset management, network infrastructure management, device as a service, recycling, disposal, data cleansing etc.

Recycling services and extended / non OEM support will be available as part of this to extend life or ensure optimal disposal aligned to CNZ, Sustainability and circular IT objectives.

Scope will be finalised after market engagement.

Commercial tool

Establishes a framework

Total value (estimated)

- £20,000,000,000 excluding VAT
- £24,000,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 July 2027 to 30 July 2031
- Possible extension to 1 August 2031
- 4 years, 2 days

Main procurement category

Goods

CPV classifications

- 30200000 Computer equipment and supplies
- 48000000 Software package and information systems
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50312000 Maintenance and repair of computer equipment
- 50312100 Maintenance and repair of mainframe computers
- 50312110 Maintenance of mainframe computers

- 50312200 Maintenance and repair of minicomputers
- 50312210 Maintenance of minicomputers
- 50312220 Repair of minicomputers
- 50312300 Maintenance and repair of data network equipment
- 50312310 Maintenance of data network equipment
- 50312320 Repair of data network equipment
- 50312400 Maintenance and repair of microcomputers
- 50312410 Maintenance of microcomputers
- 50312420 Repair of microcomputers
- 50320000 Repair and maintenance services of personal computers
- 50321000 Repair services of personal computers
- 50323000 Maintenance and repair of computer peripherals
- 50323100 Maintenance of computer peripherals
- 50323200 Repair of computer peripherals
- 50324000 Support services of personal computers
- 50324100 System maintenance services
- 50324200 Preventive maintenance services
- 50330000 Maintenance services of telecommunications equipment
- 50331000 Repair and maintenance services of telecommunications lines
- 50332000 Telecommunications-infrastructure maintenance services
- 50333000 Maintenance services of radio-communications equipment
- 50340000 Repair and maintenance services of audio-visual and optical equipment
- 50342000 Repair and maintenance services of audio equipment

- 50343000 Repair and maintenance services of video equipment
- 51000000 Installation services (except software)
- 51610000 Installation services of computers and information-processing equipment
- 51611000 Installation services of computers
- 51611100 Hardware installation services
- 51612000 Installation services of information-processing equipment
- 51620000 Installation services of office equipment
- 72000000 IT services: consulting, software development, Internet and support
- 72100000 Hardware consultancy services
- 72110000 Hardware selection consultancy services
- 72120000 Hardware disaster-recovery consultancy services
- 72130000 Computer-site planning consultancy services
- 72140000 Computer hardware acceptance testing consultancy services
- 72150000 Computer audit consultancy and hardware consultancy services
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72212732 Data security software development services
- 72220000 Systems and technical consultancy services
- 72222000 Information systems or technology strategic review and planning services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72223000 Information technology requirements review services
- 72224000 Project management consultancy services

- 72224100 System implementation planning services
- 72224200 System quality assurance planning services
- 72225000 System quality assurance assessment and review services
- 72226000 System software acceptance testing consultancy services
- 72227000 Software integration consultancy services

Contract locations

• UK - United Kingdom

Engagement

Engagement deadline

30 September 2025

Engagement process description

RM6398 TePAS 3 webpage: https://www.crowncommercial.gov.uk/agreements/RM6398

We shall be holding our first supplier event at TechUK on the 20th October 2025. We shall discuss the existing agreement and gather supplier feedback to help us build the future agreement.

We will also be conducting customer webinars. These dates will be confirmed shortly.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

31 January 2027

Contracting authority

Crown Commercial Service

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