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Contract

## **GP Out of Hours Service (North East Lincolnshire)**

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-057312

Procurement identifier (OCID): ocds-h6vhtk-059c31

Published 17 September 2025, 1:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

Health House, Grange Park Lane, Willerby

East Riding of Yorkshire

HU10 6DT

#### **Email**

[hnyicb.procurement@nhs.net](mailto:hnyicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**NHS Organisation Data Service**

QQQ

**Internet address(es)**

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

GP Out of Hours Service (North East Lincolnshire)

**II.1.2) Main CPV code**

- 85121100 - General-practitioner services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of GP Out of Hours services in North East Lincolnshire. The service provides GP OOH services, as applicable during an out of hours period, to patients registered in North East Lincolnshire where it would not be reasonable for the patient to wait for the services to be available from their registered GP practice during opening hours.

The GP Out of Hours Service will

- work with health and care system partners across primary, community, mental health, acute and social care to provide support and advice to individuals with the aim of avoiding A&E attendances and hospital admissions, where clinically appropriate.

- Provide a face-to-face service and telephone-based treatment and advice to patients where NHS 111 triage has determined that a more in-depth clinical assessment is required by a GP/other professional, or home visit is required.
- Provide acute management of exacerbations of long-term conditions, including supporting people to use any prescribed rescue medication in line with care plans.
- Provide bookable appointments directly by both NHS111.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,238,490

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE13 - North and North East Lincolnshire

#### **II.2.4) Description of the procurement**

Provision of GP Out of Hours services in North East Lincolnshire. The service provides GP OOH services, as applicable during an out of hours period, to patients registered in North East Lincolnshire where it would not be reasonable for the patient to wait for the services to be available from their registered GP practice during opening hours.

The GP Out of Hours Service will:

- work with health and care system partners across primary, community, mental health, acute and social care to provide support and advice to individuals with the aim of avoiding A&E attendances and hospital admissions, where clinically appropriate.
- Provide a face-to-face service and telephone-based treatment and advice to patients where NHS 111 triage has determined that a more in-depth clinical assessment is required by a GP/other professional, or home visit is required.
- Provide acute management of exacerbations of long-term conditions, including supporting people to use any prescribed rescue medication in line with care plans.

- Provide bookable appointments directly by both NHS111.

NHS Humber and North Yorkshire ICB is intending to award a contract an existing provider following direct award process C of The Health Care Services (Provider Selection Regime) Regulations 2023.

Approximate lifetime value of the contract is £3,238,490

Contract term - 1 October 2025 to 30 September 2027

#### **II.2.5) Award criteria**

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 23:59hrs on 30 September 2025.

This contract has not yet formally been awarded. This notice serves as an intention to award under the PSR.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Core Care Links Limited

Grimsby

Country

United Kingdom

NUTS code

- UKE13 - North and North East Lincolnshire

Companies House

07230653

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,238,490

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 23:59hrs 30 September 2025. Provider representations in relation to this intention to award notice should be submitted in writing to [hnyicb.procurement@nhs.net](mailto:hnyicb.procurement@nhs.net)

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

The contract award was approved by the Chief Operating Officer (Acting) and the Deputy Director of Finance and Investment. No conflicts of interest have been declared in relation to the contract award.

The criteria applied to this intention to award was:

#### Basic Selection Criteria

- Mandatory and Discretionary Grounds
- Suitability to pursue activity
- Technical and Professional Ability

#### Key Criteria

Quality - 25%

Innovation - 15%

Value - 20%

Integration, collaboration and service sustainability - 15%

Improving Access, reducing health inequalities and facilitating choice - 15%

Social Value - 10%

NHS Humber and North Yorkshire ICB has conducted an assessment of the Provider against the stated Basic Selection Criteria and Key Criteria and considers that the existing provider is satisfying its current existing contract, will likely satisfy the new contract to a sufficient standard, and the proposed contracting arrangements are not changing considerably.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NHS England Independent Patient Choice and Procurement Panel

London

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>