

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/057311-2025>

Contract

GP Out of Hours Service (North Lincolnshire)

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-057311

Procurement identifier (OCID): ocids-h6vhtk-059c30

Published 17 September 2025, 1:02pm

Section I: Contracting authority

I.1) Name and addresses

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

Health House, Grange Park Lane, Willerby

East Riding of Yorkshire

HU106DT

Email

hnyicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

NHS Organisation Data Service

QQQ

Internet address(es)

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GP Out of Hours Service (North Lincolnshire)

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of GP Out of Hours services in North Lincolnshire. The service provides GP OOH services, as applicable during an out of hours period, to patients registered in North Lincolnshire where it would not be reasonable for the patient to wait for the services to be available from their registered GP practice during opening hours.

The GP Out of Hours Service will

- work with health and care system partners across primary, community, mental health, acute and social care to provide support and advice to individuals with the aim of avoiding A&E attendances and hospital admissions, where clinically appropriate.

- Provide a face-to-face service and telephone-based treatment and advice to patients where NHS 111 triage has determined that a more in-depth clinical assessment is required by a GP/other professional, or home visit is required.
- Provide acute management of exacerbations of long-term conditions, including supporting people to use any prescribed rescue medication in line with care plans.
- Provide bookable appointments directly by both NHS111.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,908,234

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

II.2.4) Description of the procurement

Provision of GP Out of Hours services in North Lincolnshire. The service provides GP OOH services, as applicable during an out of hours period, to patients registered in North Lincolnshire where it would not be reasonable for the patient to wait for the services to be available from their registered GP practice during opening hours.

The GP Out of Hours Service will

- work with health and care system partners across primary, community, mental health, acute and social care to provide support and advice to individuals with the aim of avoiding A&E attendances and hospital admissions, where clinically appropriate.
- Provide a face-to-face service and telephone-based treatment and advice to patients where NHS 111 triage has determined that a more in-depth clinical assessment is required by a GP/other professional, or home visit is required.
- Provide acute management of exacerbations of long-term conditions, including supporting people to use any prescribed rescue medication in line with care plans.

- Provide bookable appointments directly by both NHS111.

NHS Humber and North Yorkshire ICB is intending to award a contract an existing provider following direct award process C of The Health Care Services (Provider Selection Regime) Regulations 2023.

Approximate lifetime value of the contract is £1,908,234

Contract term - 1 October 2025 to 30 September 2027

II.2.5) Award criteria

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 23:59hrs on 30 September 2025.

This contract has not yet formally been awarded. This notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Safecare Network Limited

Scunthorpe

Country

United Kingdom

NUTS code

- UKE13 - North and North East Lincolnshire

Companies House

04709142

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,908,234

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 23:59hrs 30 September 2025. Provider representations in relation to this intention to award notice should be submitted in writing to hnyicb.procurement@nhs.net

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

The contract award was approved by the Chief Operating Officer (Acting) and the Deputy Director of Finance and Investment. No conflicts of interest have been declared in relation to the contract award.

The criteria applied to this intention to award was:

Basic Selection Criteria

- Mandatory and Discretionary Grounds
- Suitability to pursue activity
- Technical and Professional Ability

Key Criteria

Quality - 25%

Innovation - 15%

Value - 20%

Integration, collaboration and service sustainability - 15%

Improving Access, reducing health inequalities and facilitating choice - 15%

Social Value - 10%

NHS Humber and North Yorkshire ICB has conducted an assessment of the Provider against the stated Basic Selection Criteria and Key Criteria and considers that the existing provider is satisfying its current existing contract, will likely satisfy the new contract to a sufficient standard, and the proposed contracting arrangements are not changing considerably.

VI.4) Procedures for review

VI.4.1) Review body

NHS England Independent Patient Choice and Procurement Panel

London

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>