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Contract

Case Management Software - Regulatory Services

West Northamptonshire Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057288

Procurement identifier (OCID): ocds-h6vhtk-059c1f

Published 17 September 2025, 12:19pm

Scope

Reference

WNC736704791

Description

Renewal of software support & maintenance

for 6 months for case management software

used by Regulatory Services and Private

Sector Housing. We own a perpetual licence.

Contract 1. Case Management Software - Regulatory Services

Supplier

- CIVICA UK LIMITED

Contract value

- £42,354 including VAT

Below the relevant threshold

Date signed

20 August 2025

Contract dates

- 1 October 2025 to 31 March 2026
- 6 months

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
-

Procedure

Procedure type

Below threshold - without competition

Supplier

CIVICA UK LIMITED

- Companies House: 01628868

- Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: BidSupport@civica.com

Website: <https://www.civica.com/en-gb/>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Case Management Software - Regulatory Services

Contracting authority

West Northamptonshire Council

- Public Procurement Organisation Number: PGDV-8944-CMBP

Angel Street

Northampton

NN1 1ED

United Kingdom

Email: procurement@westnorthants.gov.uk

Region: UKF24 - West Northamptonshire

Organisation type: Public authority - sub-central government