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Tender

Torbay Independent Advocacy Service for Children and Young People

Torbay Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057230

Procurement identifier (OCID): ocids-h6vhtk-059510

Published 17 September 2025, 10:46am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

The tender submission deadline has been moved from 29 September 2025 at 12 Noon to 06 October 2025 at 12 Noon.

Scope

Reference

TCS6224

Description

Previously, Torbay's Independent Advocacy Services for Children and Young People (the including Independent Visiting Service) has been delivered as part of Torbay's 0-19 Integrated Service. Following a review of these services Torbay are now seeking to procure an externally commissioned Provider to deliver high quality independent Advocacy Services for Children and Young People.

The service will have three distinct areas of delivery:

- Advocacy for children and young people on a Child Protection Plan or who are Cared for aged 8 - 18 years or Care Experienced young people up to the age of 25 years. To represent and support them to participate in key meetings and decisions that affect their lives and ensure services and interventions remain child centred.
- Advocacy for young people aged 16 or 17 who present to the Council as homeless (Youth Homeless Advocacy).
- An Independent Visitor Service for children and young people under 18 years old, which will provide volunteers to act as positive role models to visit, befriend, advise and guide the young person they are matched to work with.

Total value (estimated)

- £389,037 excluding VAT
- £466,844 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2029

- 3 years

Description of possible extension:

This contract may be extended by up to a further 12 months.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK42 - Torbay

Participation

Conditions of participation

Questions relating to conditions of participation can be found in the tender pack within Part 4 Procurement Specific Questionnaire, specifically under Part 3 of that document. The following are being used as the conditions of participation for this tender:

Financial Capacity - evidence of economic and financial standing.

Insurances - confirmation of ability to obtain the relevant levels of insurance required if awarded the contract prior to the start date.

Legal Capacity - compliance with the UK General Data Protection Regulation, including details of technical facilities and measures.

Technical Ability - relevant experience and contract examples.

Sub-contractor Management - where applicable.

Organisational Standards - confirmation of organisational qualifications or standards.

Tackling Modern Slavery in Supply Chains - where applicable.

Plans, Policies & Accreditations - confirmation that bidding organisations hold the relevant policies, plans and accreditations.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

17 September 2025, 11:59pm

Tender submission deadline

6 October 2025, 12:00pm

Submission address and any special instructions

In order to provide unrestricted, full, direct and free of charge access to the Tender Documents the Authority is providing the Documents in PDF format in the Opportunities Area of the ProContract e-Tendering portal at www.supplyingthesouthwest.org.uk In order to access amendable versions of the Documents and to submit a response Applicants must be registered as Suppliers on ProContract. Applicants should then express an interest in the opportunity and download the Word and Excel format Documents for completion and submission.

Tenders may be submitted electronically

Yes

Award criteria

Name	Description	Type	Weighting
Method Statements and Technical Question	<p>There are 4 method statements in total making up 65.00% of the maximum available marks. These method statements are designed to test the applicant's ability to deliver the requirements of the specification. The four method statements are broken down into the following areas: Implementation and Mobilisation (10.00%) Service Delivery Model (20.00%) Restorative approaches to working with children and young people (20.00%); and Organisational Structures and Processes (15.00%). There is 1 technical question relating specifically to contract-specific Data Collection and Data Processing, the sub-criteria for this question is 5.00%.</p>	Quality	70.00%
Price	<p>The price will be evaluated against the Applicant's submitted total cost of the full term of the contract, including the possible 12-month extension.</p>	Price	20.00%

Name	Description	Type	Weighting
Social Value	<p>There are two criteria for social value:</p> <p>Qualitative criteria is designed to test the applicant's ability to demonstrate how they would deliver against their chosen social value commitments. The sub-weighting for this element is 7.00%</p> <p>Quantitative criteria is assessed against the total monetary commitment of applicant's social value commitment. The sub-weighting for this element is 3.00%</p>	Quality	10.00%

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

<https://www.supplyingthesouthwest.org.uk/>

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Contracting authority

Torbay Council

- Public Procurement Organisation Number: PXLG-3144-TYMJ

Town Hall

Torquay

TQ1 3DR

United Kingdom

Contact name: Chloe Farquhar

Email: commercial.services@torbay.gov.uk

Website: <http://www.torbay.gov.uk/>

Region: UKK42 - Torbay

Organisation type: Public authority - sub-central government