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Contract

Digital Strategy Program, purchase of Finance, People, Facilities and Property management software

NHS Property Services

F03: Contract award notice

Notice identifier: 2025/S 000-057201

Procurement identifier (OCID): ocids-h6vhtk-04cfaf

Published 17 September 2025, 10:11am

Section I: Contracting authority

I.1) Name and addresses

NHS Property Services

Regent House, Heaton Lane

Stockport

SK41BS

Contact

Scott Selby

Email

scott.selby@property.nhs.uk

Country

United Kingdom

Region code

UKD35 - Greater Manchester South East

Companies House

07888110

Internet address(es)

Main address

www.properry.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Strategy Program, purchase of Finance, People, Facilities and Property management software

Reference number

C317696

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Digital Strategy Program. Purchase of software as a service for Finance, People, Facilities

and Property management solutions

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,564,864

II.2) Description

II.2.1) Title

Property Management

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Property Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12 month periods

II.2) Description

II.2.1) Title

Facilities Management

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Facilities Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Requirements / Weighting: 10

Quality criterion - Name: Customer Requirements / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Workforce Management

Lot No

3

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Workforce Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

HR

Lot No

4

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a HR solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Recruitment and Onboarding

Lot No

5

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Recruitment and Onboarding solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Learning and Development

Lot No

6

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Learning and Development solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Pay and Reward

Lot No

7

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Pay and Reward solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Colleague Survey

Lot No

8

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Colleague Survey solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Case Management

Lot No

9

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Case Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Finance

Lot No

10

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Finance solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

II.2) Description

II.2.1) Title

Procurement

Lot No

11

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Provision of a Procurement solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001099](#)

Section V. Award of contract

Lot No

1, 10,11

Title

Property Management, Finance, Procurement

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 August 2025

V.2.2) Information about tenders

Number of tenders received: 47

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ernst & Young LLP

1 Moore London Place

London

SE1 2AF

Country

United Kingdom

NUTS code

- UKI - London

Companies House

05458987

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,513,087

Section V. Award of contract

Lot No

4, 5, 6, 7, 8, 9

Title

HR - Recruitment & Onboarding - Learning & Development - Pay & Reward - Colleague Survey - Case Management

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 August 2025

V.2.2) Information about tenders

Number of tenders received: 47

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NTT Data UK Limited

Epworth House, 25 City Road

London

EC1Y 1AA

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03085018

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,289,602

Section V. Award of contract

Lot No

2

Title

Facilities Management

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 August 2025

V.2.2) Information about tenders

Number of tenders received: 47

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wipro IT Services UK Societas

Kings Court, 185 Kings Road, Reading

Berkshire

RG1 4EX

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

SE000134

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,368,018

Section V. Award of contract

Lot No

3

Title

Workforce Management

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department Of Health

London

Country

United Kingdom