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Contract

# Digital Strategy Program, purchase of Finance, People, Facilities and Property management software

**NHS Property Services** 

F03: Contract award notice

Notice identifier: 2025/S 000-057201

Procurement identifier (OCID): ocds-h6vhtk-04cfaf

Published 17 September 2025, 10:11am

# **Section I: Contracting authority**

# I.1) Name and addresses

**NHS Property Services** 

Regent House, Heaton Lane

Stockport

SK41BS

#### Contact

Scott Selby

#### **Email**

scott.selby@property.nhs.uk

#### Country

**United Kingdom** 

#### Region code

UKD35 - Greater Manchester South East

# **Companies House**

07888110

#### Internet address(es)

Main address

www.properry.nhs.uk

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

# II.1.1) Title

Digital Strategy Program, purchase of Finance, People, Facilities and Property management software

Reference number

C317696

# II.1.2) Main CPV code

• 48000000 - Software package and information systems

#### II.1.3) Type of contract

**Supplies** 

# II.1.4) Short description

Digital Strategy Program. Purchase of software as a service for Finance, People, Facilities

#### and Property management solutions

# II.1.6) Information about lots

This contract is divided into lots: Yes

# II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,564,864

# II.2) Description

#### II.2.1) Title

**Property Management** 

Lot No

1

# II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

# II.2.4) Description of the procurement

Provision of a Property Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12 month periods

# II.2) Description

#### II.2.1) Title

**Facilities Management** 

Lot No

2

#### II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

# II.2.4) Description of the procurement

Provision of a Facilities Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Requirements / Weighting: 10

Quality criterion - Name: Customer Requirements / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# II.2) Description

#### II.2.1) Title

Workforce Management

Lot No

3

#### II.2.2) Additional CPV code(s)

48000000 - Software package and information systems

# II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

## II.2.4) Description of the procurement

Provision of a Workforce Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# II.2) Description

#### II.2.1) Title

HR

Lot No

4

# II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)

- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

## II.2.4) Description of the procurement

Provision of a HR solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

#### II.2) Description

#### II.2.1) Title

Recruitment and Onboarding

Lot No

5

#### II.2.2) Additional CPV code(s)

48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

#### II.2.4) Description of the procurement

Provision of a Recruitment and Onboarding solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

# II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# II.2) Description

# II.2.1) Title

Learning and Development

Lot No

6

# II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

# II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

# II.2.4) Description of the procurement

Provision of a Learning and Development solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# II.2) Description

#### II.2.1) Title

Pay and Reward

Lot No

7

#### II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

#### II.2.4) Description of the procurement

Provision of a Pay and Reward solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# II.2) Description

#### II.2.1) Title

Colleague Survey

Lot No

8

#### II.2.2) Additional CPV code(s)

48000000 - Software package and information systems

## II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

## II.2.4) Description of the procurement

Provision of a Colleague Survey solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# II.2) Description

#### II.2.1) Title

Case Management

Lot No

9

#### II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)

- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

#### II.2.4) Description of the procurement

Provision of a Case Management solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

#### II.2) Description

#### II.2.1) Title

**Finance** 

Lot No

#### II.2.2) Additional CPV code(s)

48000000 - Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

#### II.2.4) Description of the procurement

Provision of a Finance solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

# II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# II.2) Description

# II.2.1) Title

Procurement

Lot No

11

# II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

# II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

# II.2.4) Description of the procurement

Provision of a Procurement solution that is the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

#### II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 25

Quality criterion - Name: Non-Functional Requirements / Weighting: 5

Quality criterion - Name: Colleague Experience / Weighting: 10

Quality criterion - Name: Customer Experience / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Strategic Partnership and Innovation / Weighting: 5

Price - Weighting: 35

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 x 12-month periods

# Section IV. Procedure

# **IV.1) Description**

# IV.1.1) Type of procedure

Competitive procedure with negotiation

# IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: 2025/S 000-001099

# Section V. Award of contract

#### Lot No

1, 10,11

#### **Title**

Property Management, Finance, Procurement

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 August 2025

#### V.2.2) Information about tenders

Number of tenders received: 47

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

# Ernst & Young LLP

1 Moore London Place

London

SE1 2AF

Country

**United Kingdom** 

**NUTS** code

• UKI - London

Companies House

05458987

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,513,087

# Section V. Award of contract

#### Lot No

4, 5, 6, 7, 8, 9

#### **Title**

HR - Recruitment & Onboarding - Learning & Development - Pay & Reward - Colleague Survey - Case Management

A contract/lot is awarded: Yes

# V.2) Award of contract

# V.2.1) Date of conclusion of the contract

5 August 2025

# V.2.2) Information about tenders

Number of tenders received: 47

The contract has been awarded to a group of economic operators: No

# V.2.3) Name and address of the contractor

NTT Data UK Limited

Epworth House, 25 City Road

London

EC1Y 1AA

Country

**United Kingdom** 

NUTS code

• UKI - London

Companies House

03085018

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,289,602

# Section V. Award of contract

# Lot No

2

#### **Title**

Facilities Management

A contract/lot is awarded: Yes

# V.2) Award of contract

# V.2.1) Date of conclusion of the contract

5 August 2025

# V.2.2) Information about tenders

Number of tenders received: 47

The contract has been awarded to a group of economic operators: No

# V.2.3) Name and address of the contractor

Wipro IT Services UK Societas

Kings Court, 185 Kings Road, Reading

Berkshire

RG1 4EX

Country

**United Kingdom** 

**NUTS** code

• UKJ - South East (England)

Companies House

SE000134

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,368,018

# Section V. Award of contract

# Lot No

3

# **Title**

Workforce Management

A contract/lot is awarded: No

# V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

# Section VI. Complementary information

# VI.4) Procedures for review

# VI.4.1) Review body

Department Of Health

London

Country

**United Kingdom**