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Contract

Recovery and Community Resilience (RCR) - Direct Award Process C

Dorset Council

F03: Contract award notice

Notice identifier: 2025/S 000-057182

Procurement identifier (OCID): ocids-h6vhtk-058f14

Published 17 September 2025, 9:45am

Section I: Contracting authority

I.1) Name and addresses

Dorset Council

Dorset Council, County Hall, Colliton Park

Dorchester

DT1 1XJ

Contact

Ms Alice Crocker

Email

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Telephone

+44 1305221250

Country

United Kingdom

Region code

UKK25 - Dorset

Internet address(es)

Main address

<https://www.dorsetcouncil.gov.uk>

Buyer's address

<https://www.dorsetcouncil.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Recovery and Community Resilience (RCR) - Direct Award Process C

Reference number

DN787447

II.1.2) Main CPV code

- 85141210 - Home medical treatment services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Confirmation of Award Notice under PSR23.

For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and Procurement Act 2023 do not apply to this award. This contract is being awarded using direct award process C.

The requirements of the Recovery and Community Resilience (RCR) scheme is to deliver short term, enhanced support to individuals following discharge from hospital or to avoid hospital admission. This takes place in an individual's own home, in order to bring them back to their baseline, prior to their illness or crisis to improve their current situation.

Dorset Council has awarded this contract to the existing providers following Direct Award Process C under The Health Care Services (Provider Selection Regime) Regulations 2023.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85141000 - Services provided by medical personnel
- 85312500 - Rehabilitation services

II.2.3) Place of performance

NUTS codes

- UKK25 - Dorset

II.2.4) Description of the procurement

This is a Confirmation of Award Notice under PSR23.

The requirements of the Recovery and Community Resilience (RCR) scheme is to deliver short term, enhanced support to individuals following discharge from hospital or to avoid hospital admission. This takes place in an individual's own home, in order to bring them back to their baseline, prior to their illness or crisis to improve their current situation.

The RCR service falls under the following CPV Codes: 85141000-9 (Services provided by medical personnel), 85141210-4 (Home medical treatment services), and 85312500-4 (Rehabilitation services, but only insofar as such services are provided to individuals to tackle substance misuse or for the rehabilitation of the mental or physical health of individuals).

Dorset Council has awarded this contract via Direct Award Process C under The Health Care Services (Provider Selection Regime) Regulations 2023, to the 5 providers who currently run this service, to ensure that all 3 areas of Dorset are covered; East/Purbeck, West, and North.

The 5 existing providers are as follows:

1. Agincare Live-In Care

Address: Agincare House, Admiralty Buildings, Portland

2. Agincare UK

Address: Agincare House, Admiralty Buildings, Portland

3. Altogether Care

Address: 21 Glendinning Ave, Weymouth DT4 7QF

4. Care South

Address: 39 Commercial Rd, Poole BH14 0HU

5. Wisteria Care

Address: Middlefield House, Marlott Rd, Gillingham SP8 4FA

The award decision-makers were the Executive Director of Adults & Housing, in consultation with the Section 151 Officer and the Cabinet Member for Adult Social Care.

A conflict of interest assessment was carried out and no conflicts or potential conflicts were identified.

The contract will run for an initial period of 7 months from 11th September 2025 to 31st March

2026. The Contract may be extended by the Council for up to three further terms of 12 months at the discretion of the Council and subject to the continued availability of funding and agreement and satisfactory performance by the Providers. The scope of services during any extension shall remain materially the same, with minor adjustments permissible to reflect evolving service needs.

The estimated total contract value including all extensions is £11.5m.

The award values in this notice are for the initial 7 month contract period until 31.03.2026.

II.2.5) Award criteria

Quality criterion - Name: Quality and Innovation / Weighting: 20

Quality criterion - Name: Value / Weighting: 20

Quality criterion - Name: Integration, collaboration and service sustainability / Weighting: 20

Quality criterion - Name: Improving access, reducing health inequalities and facilitating choice / Weighting: 20

Quality criterion - Name: Social value / Weighting: 20

Cost criterion - Name: There is no cost criterion - set budget / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-051827](#)

Section V. Award of contract

Contract No

DN787447

Title

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Agincare Live-In Care

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £474,510

Section V. Award of contract

Contract No

DN787447

Title

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Agincare UK

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £241,425

Section V. Award of contract

Contract No

DN787447

Title

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Altogether Care

Weymouth

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £832,500

Section V. Award of contract

Contract No

DN787447

Title

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care South

Poole

Country

United Kingdom

NUTS code

- UKK24 - Bournemouth, Christchurch and Poole

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £141,510

Section V. Award of contract

Contract No

DN787447

Title

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wisteria Care

Gillingham

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £158,160

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Dorset Council

Dorchester

Country

United Kingdom