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Contract

## **Recovery and Community Resilience (RCR) - Direct Award Process C**

Dorset Council

F03: Contract award notice

Notice identifier: 2025/S 000-057182

Procurement identifier (OCID): ocids-h6vhtk-058f14

Published 17 September 2025, 9:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dorset Council

Dorset Council, County Hall, Colliton Park

Dorchester

DT1 1XJ

#### **Contact**

Ms Alice Crocker

#### **Email**

[dp@dorsetcouncil.gov.uk](mailto:dp@dorsetcouncil.gov.uk)

#### **Telephone**

+44 1305221250

#### **Country**

United Kingdom

**Region code**

UKK25 - Dorset

**Internet address(es)**

Main address

<https://www.dorsetcouncil.gov.uk>

Buyer's address

<https://www.dorsetcouncil.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Recovery and Community Resilience (RCR) - Direct Award Process C

Reference number

DN787447

**II.1.2) Main CPV code**

- 85141210 - Home medical treatment services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a Confirmation of Award Notice under PSR23.

For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and Procurement Act 2023 do not apply to this award. This contract is being awarded using direct award process C.

The requirements of the Recovery and Community Resilience (RCR) scheme is to deliver short term, enhanced support to individuals following discharge from hospital or to avoid hospital admission. This takes place in an individual's own home, in order to bring them back to their baseline, prior to their illness or crisis to improve their current situation.

Dorset Council has awarded this contract to the existing providers following Direct Award Process C under The Health Care Services (Provider Selection Regime) Regulations 2023.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £11,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85141000 - Services provided by medical personnel
- 85312500 - Rehabilitation services

#### **II.2.3) Place of performance**

NUTS codes

- UKK25 - Dorset

#### **II.2.4) Description of the procurement**

This is a Confirmation of Award Notice under PSR23.

The requirements of the Recovery and Community Resilience (RCR) scheme is to deliver short term, enhanced support to individuals following discharge from hospital or to avoid hospital admission. This takes place in an individual's own home, in order to bring them back to their baseline, prior to their illness or crisis to improve their current situation.

The RCR service falls under the following CPV Codes: 85141000-9 (Services provided by medical personnel), 85141210-4 (Home medical treatment services), and 85312500-4 (Rehabilitation services, but only insofar as such services are provided to individuals to tackle substance misuse or for the rehabilitation of the mental or physical health of individuals).

Dorset Council has awarded this contract via Direct Award Process C under The Health Care Services (Provider Selection Regime) Regulations 2023, to the 5 providers who currently run this service, to ensure that all 3 areas of Dorset are covered; East/Purbeck, West, and North.

The 5 existing providers are as follows:

1. Agincare Live-In Care

Address: Agincare House, Admiralty Buildings, Portland

2. Agincare UK

Address: Agincare House, Admiralty Buildings, Portland

3. Altogether Care

Address: 21 Glendinning Ave, Weymouth DT4 7QF

4. Care South

Address: 39 Commercial Rd, Poole BH14 0HU

5. Wisteria Care

Address: Middlefield House, Marlott Rd, Gillingham SP8 4FA

The award decision-makers were the Executive Director of Adults & Housing, in consultation with the Section 151 Officer and the Cabinet Member for Adult Social Care.

A conflict of interest assessment was carried out and no conflicts or potential conflicts were identified.

The contract will run for an initial period of 7 months from 11th September 2025 to 31st March

2026. The Contract may be extended by the Council for up to three further terms of 12 months at the discretion of the Council and subject to the continued availability of funding and agreement and satisfactory performance by the Providers. The scope of services during any extension shall remain materially the same, with minor adjustments permissible to reflect evolving service needs.

The estimated total contract value including all extensions is £11.5m.

The award values in this notice are for the initial 7 month contract period until 31.03.2026.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Innovation / Weighting: 20

Quality criterion - Name: Value / Weighting: 20

Quality criterion - Name: Integration, collaboration and service sustainability / Weighting: 20

Quality criterion - Name: Improving access, reducing health inequalities and facilitating choice / Weighting: 20

Quality criterion - Name: Social value / Weighting: 20

Cost criterion - Name: There is no cost criterion - set budget / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-051827](#)

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## **Section V. Award of contract**

### **Contract No**

DN787447

### **Title**

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Agincare Live-In Care

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £474,510

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## **Section V. Award of contract**

### **Contract No**

DN787447

### **Title**

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Agincare UK

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £241,425

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### **Contract No**

DN787447

### **Title**

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

11 September 2025

### **V.2.2) Information about tenders**

Number of tenders received: 1



The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Altogether Care

Weymouth

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £832,500

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**Section V. Award of contract**

**Contract No**

DN787447

**Title**

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

11 September 2025

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Care South

Poole

Country

United Kingdom

NUTS code

- UKK24 - Bournemouth, Christchurch and Poole

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £141,510

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**Section V. Award of contract**

**Contract No**

DN787447

**Title**

Recovery and Community Resilience (RCR) - Direct Award Process C

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

11 September 2025

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Wisteria Care

Gillingham

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £158,160

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Dorset Council

Dorchester

Country

United Kingdom