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Tender

Integrated Statutory Advocacy Services

London Borough of Hillingdon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057165

Procurement identifier (OCID): ocds-h6vhtk-05225f

Published 17 September 2025, 9:22am

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Scope

Description

The London Borough of Hillingdon Council seeks competent and experienced providers to tender for the provision of Integrated Statutory Advocacy Services which comprises of the following advocacy services:

Care Act Advocacy (CAA) in and out of borough;

Paid Relevant Person's Representative (RPR) in and out of borough;

Independent Mental Capacity Advocacy (IMCA), In and out of borough;

Independent Mental Health Advocacy (IMHA);

Independent Health Complaints Advocacy; and

Community (CA) - non statutory;

The services are for Hillingdon's Adult Social Care.

The Contract will be for an initial term of five (5) years with an extendable option for a period of one (1) year, giving a total of six (6) years (the Term).

The value of this notice is for the 6 years.

Total value (estimated)

- £1,770,000 excluding VAT
- £2,124,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

The Contract will be for an initial term of five (5) years with an extendable option for a period of one (1) year, giving a total of six (6) years (the Term).

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI74 - Harrow and Hillingdon
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

7 October 2025, 12:00pm

Tender submission deadline

17 October 2025, 12:00pm

Submission address and any special instructions

Tenderers are required to submit their tenders via the Portal.

<https://supplierlive.proactisp2p.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 December 2025

Award criteria

Name	Type	Weighting
Quality	Quality	80%
Price	Price	20%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://supplierlive.proactisp2p.com/Account/Login>

All tender documents are available via the tender portal:

<https://supplierlive.proactisp2p.com> (the Portal)

Contracting authority

London Borough of Hillingdon

- Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

UB8 1UW

United Kingdom

Email: procurement@hillingdon.gov.uk

Website: <http://www.hillingdon.gov.uk>

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government