

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/057158-2025>

Contract

Employee Assistance and Trauma and Critical Incident Support 2025

Department of Health & Social Care

F03: Contract award notice

Notice identifier: 2025/S 000-057158

Procurement identifier (OCID): ocds-h6vhtk-0501e8

Published 17 September 2025, 8:52am

Section I: Contracting authority

I.1) Name and addresses

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Julia Estruga

Email

ccsinbox@dhsc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Employee Assistance and Trauma and Critical Incident Support 2025

Reference number

C386070

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Delivery of the Employee Assistance Programme and Trauma counselling services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £117,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services
- 85312300 - Guidance and counselling services
- 85312320 - Counselling services
- 85141000 - Services provided by medical personnel

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement

Delivery of Employee Assistance Programme and Trauma Counselling Services: support services offer to employees to manage personal or work-related problems that could impact their job performance, health, or wellbeing.

Key features typically include:

Confidential counselling (e.g. mental health, stress, grief, relationship issues)

Legal and financial advice

Work-life balance support (e.g. childcare, eldercare resources)

Crisis intervention or trauma support

The contract is for awarded for an initial term of 15 months with the possibility to extend for a further period or periods up to 24 months.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract has been awarded following a mini-competition conducted under the Crown Commercial Service's Dynamic Purchasing System (RM6296: Occupational Health and Related Services).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-014758](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 September 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

People Asset Management Limited

Holly House, 73-75 Sankey Street

Warrington

WA1 1SL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05199107

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £45,000

Total value of the contract/lot: £117,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

VI.4.4) Service from which information about the review procedure may be obtained

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>