

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/057081-2025>

Tender

Hammersmith and Fulham Advocacy Services for Adults

London Borough of Hammersmith and Fuham (LBHF)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057081

Procurement identifier (OCID): ocds-h6vhtk-055948 ([view related notices](#))

Published 16 September 2025, 4:51pm

Scope

Description

Hammersmith and Fulham Council is seeking to procure a single integrated advocacy service for Adults that combines statutory and community advocacy under one contract. The service will be delivered through a lead provider model, responsible for coordinating a network of specialist organisations and offering a single point of access for referrals.

The contract will cover statutory advocacy duties under relevant legislation as well as discretionary community advocacy for residents who do not meet statutory thresholds. The service will be delivered borough-wide and must be responsive to emerging needs. The successful provider will be expected to demonstrate strong local engagement, consistent quality standards, and alignment with the Council's values and strategic priorities.

Total value (estimated)

- £1,808,400 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

Initial period of four years with option to extend for a further 24 months

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

6 October 2025, 12:00pm

Tender submission deadline

16 October 2025, 5:00pm

Submission address and any special instructions

Suppliers are requested to register on our tender portal to access the tender.

<https://www.capitalesourcing.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

26 November 2025

Award criteria

Name	Type	Weighting
Contract Price	Cost	40%
Service Delivery	Quality	15%
Service Structure, Workforce and Wellbeing	Quality	10%
Service Pathway	Quality	10%
Working in Partnership	Quality	10%
Added Value (Social Value)	Quality	10%
Mobilisation	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

London Borough of Hammersmith and Fuham (LBHF)

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, King Street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Website: <http://www.capitalesourcing.com>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government