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Planning

Victim Services

The Police and Crime Commissioner for Devon and Cornwall and the Isles of Scilly

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057061

Procurement identifier (OCID): ocids-h6vhtk-059b96

Published 16 September 2025, 4:22pm

Scope

Reference

1176

Description

The Police and Crime Commissioner for Devon, Cornwall and the Isles of Scilly is looking to source a Supplier to deliver the Victim Services to support adult Victims of Crime, Anti-Social Behaviour and Standard Risk Domestic Abuse in Devon, Cornwall and the Isles of Scilly. The service is due to commence 1st May 2026.

The contract is divided into 2 lots. The contracting authority reserves the right to award contracts combining the following lots or groups of lots: Tenderers may bid for one or both lots.

- Lot 1: Adult Multi-Crime including standard risk Domestic Abuse.
- Lot 2: Adult Anti-social behaviour.

The Adult Multi-Crime service: To provide high-quality trauma informed support, safety planning, advice and advocacy to adults (aged 16 and over) who have been affected by crime, including victims of domestic abuse (standard risk), whether reported to the police or not, through the delivery of independent advocacy and casework across Devon, Cornwall and the Isles of Scilly. As a result of this support, enable victims and, if applicable, their families and friends, to better cope and recover from the crime(s) or incident(s).

The Adult Anti-Social behaviour service: To provide high-quality support, safety planning, advice and advocacy to adults (aged 16 and over) who are experiencing ASB through the delivery of independent advocacy and casework across Devon, Cornwall and the Isles of Scilly. As a result of this support, enable victims of ASB and, if applicable, their families and friends, to better cope and recover from the crime(s) or incident(s). All services commissioned by the Office of Police and Crime Commissioner support the 4 main priorities in the Police and Crime plan 2025-29 - Safe, resilient, connected communities where everyone plays their part to reduce crime.

Total value (estimated)

- £2,300,000 excluding VAT
- £2,760,000 including VAT

Contract dates (estimated)

- 1 May 2026 to 30 April 2028
- Possible extension to 30 April 2030
- 4 years

Main procurement category

Services

CPV classifications

- 98000000 - Other community, social and personal services

Contract locations

- UKK - South West (England)

Engagement

Engagement deadline

25 September 2025

Engagement process description

The OPCC would like to invite suppliers to join a virtual market engagement event, via Microsoft Teams. This will be held from 14:00-15:30 on Thursday 25th September and will include a presentation from the OPCC about the requirement, and an open Q&A Session. If providers would also like to register for the ME Event on the 25th, please contact the procurement representative. A Teams invite will be sent out prior to the event.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 October 2025

Procedure

Special regime

Light touch

Contracting authority

The Police and Crime Commissioner for Devon and Cornwall and the Isles of Scilly

- Public Procurement Organisation Number: PJZW-2866-PYJW

Middlemoor

Exeter

EX2 7HQ

United Kingdom

Contact name: Emily Window

Email: emily.window@devonandcornwall.pnn.police.uk

Region: UKK43 - Devon CC

Organisation type: Public authority - sub-central government