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Planning

Young Carers Information, Support & Outreach Service

Pembrokeshire County Council
Hywel Dda University Health Board

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-057038

Procurement identifier (OCID): ocds-h6vhtk-059b86 ([view related notices](#))

Published 16 September 2025, 3:50pm

Scope

Reference

PROC/2526/060

Description

The provision of a Young Carers Information, support and Outreach Service.

Based and delivered within Pembrokeshire, the Service will be available to Young and Young Adult Unpaid Carers aged 5 to 25 years, who provide care and / or support to a relative, friend or neighbour who is physically or mentally ill or affected by substance misuse.

The service will also be available to Parent Carers, who are ordinarily 18 to 25 years, who provide support to a disabled child or children for whom they have parental responsibility.

Total value (estimated)

- £450,000 excluding VAT
- £540,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

30 September 2025

Engagement process description

Pembrokeshire County Council will shortly be tendering a Young Carers Information, Support and Outreach Service. To shape the future service, we are looking to undertake a Market engagement/consultation event to inform the specification of this service.

The Market Engagement Event will be held via Microsoft Teams:

Date: 30th September 2025

Time: 10:00

Venue: Microsoft Teams

Telephone Number: 01437 775775

If you are planning to attend, please provide the following information by no later than 12:00pm on 23/09/2025 to carersatpembrokeshire@pembrokeshire.gov.uk

- 1) Your organisation.
- 2) The names of representatives who will be attending on your organisation's behalf.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

13 October 2025

Procedure

Special regime

Light touch

Contracting authorities

Pembrokeshire County Council

- Public Procurement Organisation Number: PYMR-6838-HZQY

County Hall

Pembrokeshire

SA61 1TP

United Kingdom

Contact name: HANNAH HAMMERSLEY

Telephone: 01437775906

Email: hannah.hammersley@pembrokeshire.gov.uk

Region: UKL14 - South West Wales

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Hywel Dda University Health Board

- Public Procurement Organisation Number: PXWV-6492-CGMN

Jobswell Road

Carmarthen

SA313BB

United Kingdom

Contact name: Sara Pell

Telephone: 029 2150 1578

Email: sara.pell@wales.nhs.uk

Region: UKL14 - South West Wales

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Contact organisation

Contact Pembrokeshire County Council for any enquiries.