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Contract

Language shop - Subject: Purchase of TLS Vista Interpretation and Translation portal (SBS/21/NL/ZXV/10127)I from The Language Shop.

Hull City Council

F03: Contract award notice

Notice identifier: 2025/S 000-056935

Procurement identifier (OCID): ocids-h6vhtk-02b0c7

Published 16 September 2025, 1:02pm

Section I: Contracting authority

I.1) Name and addresses

Hull City Council

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

Contact

Richard Gregory

Email

richard.gregory@hullcc.gov.uk

Telephone

+44 1482613256

Country

United Kingdom

Region code

UKE11 - Kingston upon Hull, City of

National registration number

168524345

Internet address(es)

Main address

<https://www.hull.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104102>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Language shop - Subject: Purchase of TLS Vista Interpretation and Translation portal (SBS/21/NL/ZXV/10127) from The Language Shop.

Reference number

RG2025

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

To procure and award a contract through the NHS Shared Business Framework - SBS/21/NL/ZXV/10127/25 for the use and licensing of the TLS Vista booking system. The contract period is set for 3 years with an expiry date of the 30th September 2028. There is the potential to extend the contract to the 30th September 2030. The estimated contract value is £50,000 assuming all extensions are triggered.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKE11 - Kingston upon Hull, City of

II.2.4) Description of the procurement

To procure and award a contract through the NHS Shared Business Framework - SBS/21/NL/ZXV/10127/25 for the use and licensing of the TLS Vista booking system. The contract period is set for 3 years with an expiry date of the 30th September 2028. There is the potential to extend the contract to the 30th September 2030. The estimated contract value is £50,000 assuming all extensions are triggered.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 year extension

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010582](#)

Section V. Award of contract

Contract No

1

Title

Language shop - Subject: Purchase of TLS Vista Interpretation and Translation portal (SBS/21/NL/ZXV/10127)I from The Language Shop.

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Town Clerk

Guild Hall, Alfred Gelder St.

Hull

HU1 2AA

Email

richard.gregory@hullcc.gov.uk

Country

United Kingdom